

Elder abuse service contact referral category code N[N]

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Elder abuse service contact referral category code N[N]

Identifying and definitional attributes

Metadata item type:	Value Domain
METEOR identifier:	784460
Registration status:	Australian Institute of Health and Welfare , Qualified 17/01/2024
Definition:	A code set representing types of referrals made during an elder abuse service contact.
Context:	Elder abuse.

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N[N]
Maximum character length:	2

	Value	Meaning
Permissible values:	1	Accommodation services
	2	Advocacy services
	3	Aged care services
	4	Complaints agency
	5	Emergency services
	6	Financial services
	7	Guardianship and administration services
	8	Safeguarding or risk mitigation services
	9	Health services
	10	Interpreting services
	11	Legal services
	12	Mediation services
	13	Support services
	88	Other
Supplementary values:	97	Not applicable
	99	Not stated/inadequately described

Collection and usage attributes

Guide for use:	CODE 1 Accommodation services
	Choose this code where a referral is made to accommodation services such as accommodation advocacy services, accommodation providers and homelessness services.
	CODE 2 Advocacy services
	Choose this code where a referral is made to advocacy services, for example Aged and Disability Advocacy Australia.

CODE 3 Aged care services

Choose this code where a referral is made to aged care services, such as help at home, short-term care and residential aged care.

CODE 4 Complaints services

Choose this code where a referral is made to complaints services, such as the Aged Care Quality and Safety Commission.

CODE 5 Emergency services

Choose this code where a referral is made to emergency services. Includes ambulance and police services.

CODE 6 Financial services

Choose this code where a referral is made to financial services, such as banks, Centrelink, or financial advisors.

CODE 7 Guardianship and administration services

Choose this code where a referral is made to guardianship and administration services, such as the Public Guardian, Public Trustee and Civil and Administrative Tribunals.

CODE 8 Safeguarding or risk mitigation services

Choose this code where a referral is made to an organisation which provides safeguarding or risk mitigation services.

CODE 9 Health services

Choose this code where a referral is made to health services, such as GP, specialists, allied health services, social workers or other health care services.

CODE 10 Interpreting services

Choose this code where a referral is made to interpreting services, such as the Translating and Interpreting Service or National Relay Service.

CODE 11 Legal services

Choose this code where a referral is made to legal services, such as community legal centres, Legal Aid, Private solicitor, Seniors Legal and Support Service, courts or the coroner.

CODE 12 Mediation services

Choose this code where a referral is made to mediation services. This includes professional mediation services only. Does not include mediation by a friend or family member.

CODE 13 Support services

Choose this code where a referral is made to support services, such as carer support (e.g. Dementia Australia), counselling, domestic violence crisis services, emergency relief, seniors enquiry line, Relationships Australia, interstate or international supports.

CODE 88 Other

Choose this code where a referral is made to services not listed above.

CODE 97 Not applicable

Choose this code where a referral is not made.

CODE 99 Not stated/inadequately described

Choose this code when the information is not stated or otherwise inadequately described (e.g. when a response has not been recorded.)

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Data elements implementing this value domain: [Service provider contact—referral category, elder abuse code N\[N\]](#)
[Australian Institute of Health and Welfare](#), Qualified 17/01/2024