Elder abuse service contact referral category code N[N]

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# Elder abuse service contact referral category code N[N]

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| Identifying and definitional attributes | |
| Metadata item type: | Value Domain |
| METEOR identifier: | 784460 |
| Registration status: | [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/RegistrationAuthority/24), Qualified 17/01/2024 |
| Definition: | A code set representing types of referrals made during an elder abuse service contact. |
| Context: | Elder abuse. |

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| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N[N] | |
| Maximum character length: | 2 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Accommodation services |
|  | 2 | Advocacy services |
|  | 3 | Aged care services |
|  | 4 | Complaints agency |
|  | 5 | Emergency services |
|  | 6 | Financial services |
|  | 7 | Guardianship and administration services |
|  | 8 | Safeguarding or risk mitigation services |
|  | 9 | Health services |
|  | 10 | Interpreting services |
|  | 11 | Legal services |
|  | 12 | Mediation services |
|  | 13 | Support services |
|  | 88 | Other |
| Supplementary values: | 97 | Not applicable |
|  | 99 | Not stated/inadequately described |

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| Collection and usage attributes | |
| Guide for use: | CODE 1     Accommodation services  Choose this code where a referral is made to accommodation services such as accommodation advocacy services, accommodation providers and homelessness services.  CODE 2     Advocacy services  Choose this code where a referral is made to advocacy services, for example Aged and Disability Advocacy Australia.  CODE 3     Aged care services  Choose this code where a referral is made to aged care services, such as help at home, short-term care and residential aged care.  CODE 4     Complaints services  Choose this code where a referral is made to complaints services, such as the Aged Care Quality and Safety Commission.  CODE 5     Emergency services  Choose this code where a referral is made to emergency services. Includes ambulance and police services.  CODE 6     Financial services  Choose this code where a referral is made to financial services, such as banks, Centrelink, or financial advisors.  CODE 7     Guardianship and administration services  Choose this code where a referral is made to guardianship and administration services, such as the Public Guardian, Public Trustee and Civil and Administrative Tribunals.  CODE 8     Safeguarding or risk mitigation services  Choose this code where a referral is made to an organisation which provides safeguarding or risk mitigation services.  CODE 9     Health services  Choose this code where a referral is made to health services, such as GP, specialists, allied health services, social workers or other health care services.  CODE 10     Interpreting services  Choose this code where a referral is made to interpreting services, such as the Translating and Interpreting Service or National Relay Service.  CODE 11     Legal services  Choose this code where a referral is made to legal services, such as community legal centres, Legal Aid, Private solicitor, Seniors Legal and Support Service, courts or the coroner.  CODE 12     Mediation services  Choose this code where a referral is made to mediation services. This includes professional mediation services only. Does not include mediation by a friend or family member.  CODE 13     Support services  Choose this code where a referral is made to support services, such as carer support (e.g. Dementia Australia), counselling, domestic violence crisis services, emergency relief, seniors enquiry line, Relationships Australia, interstate or international supports.  CODE 88     Other  Choose this code where a referral is made to services not listed above.  CODE 97     Not applicable  Choose this code where a referral is not made.  CODE 99     Not stated/inadequately described  Choose this code when the information is not stated or otherwise inadequately described (e.g. when a response has not been recorded.) |

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| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |

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| Relational attributes | |
| Data elements implementing this value domain: | [Service provider contact—referral category, elder abuse code N[N]](https://meteor.aihw.gov.au/content/784463)  [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/RegistrationAuthority/24), Qualified 17/01/2024 |