Service provider contact—initial contact flag, yes/no/unknown/not stated/inadequately described code N

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# Service provider contact—initial contact flag, yes/no/unknown/not stated/inadequately described code N

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Service provider initial contact flag |
| METEOR identifier: | 784319 |
| Registration status: | [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/RegistrationAuthority/24), Qualified 17/01/2024 |
| Definition: | An indicator of whether a service provider contact is the first to occur, as represented by a code. |
| Data Element Concept: | [Service provider contact—initial contact flag](https://meteor.aihw.gov.au/content/784315) |
| Value Domain: | [Yes/no/unknown/not stated/inadequately described code N](https://meteor.aihw.gov.au/content/546669) |

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| --- | --- | --- |
| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Yes |
|  | 2 | No |
| Supplementary values: | 8 | Unknown |
|  | 9 | Not stated/inadequately described |

|  |  |
| --- | --- |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |

|  |  |
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| Data element attributes | |
| Collection and usage attributes | |
| Guide for use: | CODE 1     Yes  Use this code for an initial contact between a client and a service provider.  CODE 2     No  Use this code for a follow-up contact between a client and a service provider.  CODE 8     Unknown  Use this code when it is unknown whether a contact between a client and a service provider is an initial contact, or a follow-up contact.  CODE 9     Not stated/inadequately described  Choose this code when the information is not stated or otherwise inadequately described (e.g. when a response has not been recorded.) |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes | |
| Implementation in Data Set Specifications: | [National elder abuse helpline DSS](https://meteor.aihw.gov.au/content/784311)  [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/RegistrationAuthority/24), Qualified 17/01/2024  ***DSS specific information:***  In the National elder abuse helpline DSS this data element is recorded for each helpline contact.  The permissible values for this data element are applied as follows:  CODE 1     Yes  Use this code where the contact discusses abuse of any person who has not been discussed with the service previously.  CODE 2     No  Use this code where the contact discusses abuse of a person (or people) who has been discussed with the service previously. Use this code even if the contact discusses a new abuse type, or a new alleged perpetrator.  CODE 8     Unknown  Use this code where information at the contact level cannot be collected. |