Service provider contact—initial contact flag, yes/no/unknown/not stated/inadequately described code N

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# Service provider contact—initial contact flag, yes/no/unknown/not stated/inadequately described code N

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| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Service provider initial contact flag |
| METEOR identifier: | 784319 |
| Registration status: | [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/RegistrationAuthority/24), Qualified 17/01/2024 |
| Definition: | An indicator of whether a service provider contact is the first to occur, as represented by a code. |
| Data Element Concept: | [Service provider contact—initial contact flag](https://meteor.aihw.gov.au/content/784315) |
| Value Domain: | [Yes/no/unknown/not stated/inadequately described code N](https://meteor.aihw.gov.au/content/546669) |

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| Value domain attributes |
| Representational attributes |
| Representation class: | Code |
| Data type: | Number |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | Yes |
|   | 2 | No |
| Supplementary values: | 8 | Unknown |
|   | 9  | Not stated/inadequately described  |

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| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |

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| Data element attributes  |
| Collection and usage attributes |
| Guide for use: | CODE 1     YesUse this code for an initial contact between a client and a service provider.CODE 2     NoUse this code for a follow-up contact between a client and a service provider.CODE 8     UnknownUse this code when it is unknown whether a contact between a client and a service provider is an initial contact, or a follow-up contact.CODE 9     Not stated/inadequately describedChoose this code when the information is not stated or otherwise inadequately described (e.g. when a response has not been recorded.) |
| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes |
| Implementation in Data Set Specifications: | [National elder abuse helpline DSS](https://meteor.aihw.gov.au/content/784311)[Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/RegistrationAuthority/24), Qualified 17/01/2024***DSS specific information:*** In the National elder abuse helpline DSS this data element is recorded for each helpline contact.The permissible values for this data element are applied as follows:CODE 1     YesUse this code where the contact discusses abuse of any person who has not been discussed with the service previously.  CODE 2     NoUse this code where the contact discusses abuse of a person (or people) who has been discussed with the service previously. Use this code even if the contact discusses a new abuse type, or a new alleged perpetrator. CODE 8     UnknownUse this code where information at the contact level cannot be collected. |