

Service provider contact—initial contact flag

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Service provider contact—initial contact flag

Identifying and definitional attributes

Metadata item type:	Data Element Concept
METEOR identifier:	784315
Registration status:	Australian Institute of Health and Welfare, Qualified 17/01/2024
Definition:	An indicator of whether a service provider contact is the first to occur.

Object Class attributes

Identifying and definitional attributes

Object class:	Service provider contact
Definition:	A contact between a client and a service provider.
Specialisation of:	Service/care event

Collection and usage attributes

Comments:	A contact may occur face-to-face or via phone, email, webchat or other means. It may be initiated by the client or by the service provider. The definition of 'client' will depend on the context of the service, and should be interpreted broadly.
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Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Property attributes

Identifying and definitional attributes

Property:	Initial contact flag
Definition:	An indicator of whether an interaction is the first to occur.
Property group:	Service provision event

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Data element concept attributes

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Relational attributes

Data Elements implementing this Data Element Concept:	Service provider contact—initial contact flag, yes/no/unknown/not stated/inadequately described code N Australian Institute of Health and Welfare, Qualified 17/01/2024
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