Person—explanation of how to give feedback about the service, yes/no/don't know/not needed code N

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# Person—explanation of how to give feedback about the service, yes/no/don't know/not needed code N

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Explanation of how to give feedback about the service |
| METEOR identifier: | 751599 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 10/06/2022 |
| Definition: | A measure of whether a person was provided an explanation of how to make a compliment or complaint about the service, as represented by a code. |
| Data Element Concept: | [Person—explanation of how to give feedback about the service](https://meteor.aihw.gov.au/content/751597) |
| Value Domain: | [Yes/no/don't know/not needed code N](https://meteor.aihw.gov.au/content/745323) |

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| --- | --- | --- |
| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | String | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Yes |
|  | 2 | No |
|  | 3 | Don't know |
|  | 6 | Not needed |
| Supplementary values: | 9 | Not stated/inadequately described |

|  |  |
| --- | --- |
| Collection and usage attributes | |
| Guide for use: | Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question. |

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| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |

|  |  |
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| Data element attributes | |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes | |
| Implementation in Data Set Specifications: | [Mental Health Carer Experience of Service NBEDS](https://meteor.aihw.gov.au/content/745391)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 10/06/2022  ***Implementation start date:*** 01/07/2022 ***DSS specific information:***  This relates to question 18 of the Mental Health Carer Experience Survey. The full question is: As a carer with a family member, partner or friend who had contact with this mental health service in the last three months, have you been given the following?  18. An explanation of how to make a compliment or complaint about the mental health service. |