Person—explanation of how to give feedback about the service, yes/no/don't know/not needed code N

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# Person—explanation of how to give feedback about the service, yes/no/don't know/not needed code N

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| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Explanation of how to give feedback about the service |
| METEOR identifier: | 751599 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 10/06/2022 |
| Definition: | A measure of whether a person was provided an explanation of how to make a compliment or complaint about the service, as represented by a code. |
| Data Element Concept: | [Person—explanation of how to give feedback about the service](https://meteor.aihw.gov.au/content/751597)  |
| Value Domain: | [Yes/no/don't know/not needed code N](https://meteor.aihw.gov.au/content/745323) |

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| Value domain attributes |
| Representational attributes |
| Representation class: | Code |
| Data type: | String |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | Yes |
|   | 2 | No |
|   | 3 | Don't know |
|   | 6 | Not needed |
| Supplementary values: | 9  | Not stated/inadequately described  |

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| Collection and usage attributes |
| Guide for use: | Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question. |

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| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |

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| Data element attributes  |
| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes |
| Implementation in Data Set Specifications: | [Mental Health Carer Experience of Service NBEDS](https://meteor.aihw.gov.au/content/745391)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 10/06/2022***Implementation start date:*** 01/07/2022***DSS specific information:*** This relates to question 18 of the Mental Health Carer Experience Survey. The full question is: As a carer with a family member, partner or friend who had contact with this mental health service in the last three months, have you been given the following?18. An explanation of how to make a compliment or complaint about the mental health service. |