

Person—explanation of how to give feedback about the service, yes/no/don't know/not needed code N

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Person—explanation of how to give feedback about the service, yes/no/don't know/not needed code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Explanation of how to give feedback about the service
METEOR identifier:	751599
Registration status:	Health , Standard 10/06/2022
Definition:	A measure of whether a person was provided an explanation of how to make a compliment or complaint about the service, as represented by a code.
Data Element Concept:	Person—explanation of how to give feedback about the service
Value Domain:	Yes/no/don't know/not needed code N

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	String	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	Yes
	2	No
	3	Don't know
	6	Not needed
Supplementary values:	9	Not stated/inadequately described

Collection and usage attributes

Guide for use:	Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question.
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Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Data element attributes

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Relational attributes

Implementation in Data Set Specifications: [Mental Health Carer Experience of Service NBEDS](#)
[Health](#), Standard 10/06/2022

Implementation start date: 01/07/2022

DSS specific information:

This relates to question 18 of the Mental Health Carer Experience Survey. The full question is: As a carer with a family member, partner or friend who had contact with this mental health service in the last three months, have you been given the following?

18. An explanation of how to make a compliment or complaint about the mental health service.