

# Service contact—service duration, total minutes NNN

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# Service contact—service duration, total minutes NNN

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Service contact duration
<b>METEOR identifier:</b>	744347
<b>Registration status:</b>	<a href="#">Health</a> , Standard 17/12/2021
<b>Definition:</b>	The total time in minutes from the start to finish of a service contact.
<b>Data Element Concept:</b>	<a href="#">Service contact—service duration</a>
<b>Value Domain:</b>	<a href="#">Total minutes NNN</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Total
<b>Data type:</b>	Number
<b>Format:</b>	NNN
<b>Maximum character length:</b>	3
<b>Unit of measure:</b>	Minute (m)

## Source and reference attributes

<b>Submitting organisation:</b>	Independent Hospital Pricing Authority
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## Data element attributes

## Collection and usage attributes

**Guide for use:** Service contacts where care delivery is reviewed and the patient/client is absent, such as case conferences or multidisciplinary reviews, are regarded as individual sessions. The time spent discussing each client should be recorded separately where possible. Where recording of session duration for each client is not possible, the total time for the discussion should be apportioned evenly between the number of clients discussed. For example, for a discussion of one hour, during which 6 clients were discussed, a 10 minute session duration would be recorded for each client.

For group sessions the time for the patient/client in the session is recorded for each patient/client, regardless of the number of patients/clients or third parties participating or the number of service providers providing the service.

Writing up details of service contacts is not to be reported as part of the duration, except if during or contiguous with the period of patient/client or third party participation.

Travel to or from the location at which the service is provided, for example to or from outreach facilities or private homes, is not to be reported as part of the duration of the service contact.

**Collection methods:** For the purposes of activity based funding reporting, this data element can be derived from existing data elements.

[Mental health service contact—service duration, total minutes NNN](#)

**Comments:** Counting the duration for each patient/client in a group session means that this data element cannot be used to measure the duration of service contacts from the perspective of the service provider.

## Source and reference attributes

**Submitting organisation:** Independent Hospital Pricing Authority

## Relational attributes

**Related metadata references:** Supersedes [Service contact—service duration, Total minutes NNN Health](#), Superseded 17/12/2021

**Implementation in Data Set Specifications:** [Activity based funding: Mental health care NBEDS 2022–23 Health](#), Superseded 20/12/2022

**Implementation start date:** 01/07/2022

**Implementation end date:** 30/06/2023

**Conditional obligation:**

This data element is only required to be reported for patients with an ambulatory mental health episode of care.

[Activity based funding: Mental health care NBEDS 2023–24 Health](#), Superseded 06/12/2023

**Implementation start date:** 01/07/2023

**Implementation end date:** 30/06/2024

**Conditional obligation:**

This data element is only required to be reported for patients with an ambulatory mental health episode of care.

[Activity based funding: Mental health care NBEDS 2024–25 Health](#), Standard 06/12/2023

**Implementation start date:** 01/07/2024

**Implementation end date:** 30/06/2025

**Conditional obligation:**

This data element is only required to be reported for patients with an ambulatory mental health episode of care.