

National Healthcare Agreement: PI 30b—Elapsed time for aged care services: Home Care Packages, 2022

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

National Healthcare Agreement: PI 30b–Elapsed time for aged care services: Home Care Packages, 2022

Identifying and definitional attributes

Metadata item type:	Indicator
Indicator type:	Progress measure
Short name:	PI 30b–Elapsed time for aged care services: Home Care Packages, 2022
METEOR identifier:	740748
Registration status:	Health , Standard 24/09/2021
Description:	<p>Note that while the name of this indicator refers to elapsed time, data are reported in terms of waiting time.</p> <p>Median and 90th percentile waiting time in months between an Aged Care Assessment Team (ACAT) approval for home care and assignment of a Home Care Package (HCP).</p>
Indicator set:	National Healthcare Agreement (2022) Health , Standard 24/09/2021
Outcome area:	Aged Care Health , Standard 07/07/2010

Collection and usage attributes

Computation description:	<p>Waiting time for aged care services: Home Care Packages is calculated by subtracting the date at which the HCP was assigned (offered) on the My Aged Care system from the date at which the ACAT delegated HCP was approved. Presented as months, whereby a month is taken as 30.5 days on average.</p> <p>Waiting time in months is calculated separately for each HCP level and priority.</p> <p>Wait times measured at the 50th (median) and 90th percentile of the range for all waiting time calculations during the reporting period.</p>
Computation:	$[\text{Date HCP assigned on My Aged Care system} - \text{date HCP approved by ACAT}] \div \text{Average number of days in a month (30.5), median and 90th percentile values.}$
Numerator:	Number of days between ACAT approval and assignment of a HCP for people.

Numerator data elements:

Data Element / Data Set

Aged care recipient—ACAT approval date

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Data Element / Data Set

Aged care recipient—assigned HCP level 1, 2, 3 and 4

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Data Element / Data Set

Aged care recipient—assigned HCP priority—high or medium

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Data Element / Data Set

Aged care recipient—HCP assignment date

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Disaggregation:

2020–21—State and territory, by assigned HCP level and priority of service.

Disaggregation by assigned HCP level is based on which of the four HCP levels the person was assigned to. The HCP levels are:

- Level 1: to support those with basic care needs
- Level 2: to support those with low-level care needs
- Level 3: to support those with intermediate care needs
- Level 4: to support those with high care needs.

Disaggregation by state and territory is based on the location of the person assigned the HCP, according to the address entered in My Aged Care for that person.

Disaggregation by priority of service is based on whether the HCP has been assigned to the high or medium part of the National Priority System (NPS). A person's priority for service is determined at the time of their assessment.

Disaggregation data elements:**Data Element / Data Set**

Aged care recipient—assigned HCP level 1, 2, 3 and 4

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Data Element / Data Set

Aged care recipient—assigned HCP priority—high or medium

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Data Element / Data Set

Aged care recipient—geographical location of the place of residence of the person assigned the HCP

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Guide for use

Data source type: Administrative by-product data

Street address (or postcode where street address is not available)
Used for disaggregation by state/territory

Comments:

Most recent data available for 2022 National Healthcare Agreement performance reporting: 2020–21.

Notes:

- To access an Australian Government subsidised HCP, a person must undergo an Aged Care Assessment and be found eligible ('approved') for that care type. 'Approval' specifically is an administrative step in the assessment process, granted by a specified delegate in the assessment workforce and following a comprehensive, preferably face-to-face assessment of the person and their care needs.
- After approval people are placed in a queue in the NPS. Post-approval, people can opt out of the NPS and remain 'inactive' until they decide to re-join.
- The assignment date represents the date that My Aged Care assigned (offered) the HCP. People are advised of their assignment via letter and their client portal in My Aged Care. Post-assignment, a person has up to 56 days in which to take up their assigned HCP. They can seek a 28 day extension at any stage within the 56 day period if they require more time to decide.
- HCP assignments for people not actively waiting in the NPS for the entire time between approval and assignment have been excluded from the published results as their inclusion would not lead to an accurate representation of waiting times experienced.
- The emphasis is on HCP level assigned as opposed to approved level. As such, the figures don't differentiate between whether the HCP being assigned was at a person's approved level or not. For instance, the figures shown for level 2 refer to the time a person has waited to get their level 2, and can be for a person who has been approved for a level, 2, 3 or 4, dependent on their Minimum Package Threshold (MPT). For example, a person with a level 4 approval, with their MPT set at level 2, may have their waiting time accounted at their level 2, 3, and 4 HCP assignment.
- Results reflect the number of HCPs assigned, not the number of people who were assigned a HCP, as a person may have been assigned multiple HCPs in one financial year.
- The ACAT approval date for a HCP represents the date an ACAT delegate has approved a person for home care. Note that the approval needs to be linked to the HCP assigned. For instance, a person may be approved for a HCP on multiple occasions. If a person is approved at a level and then reassessed at a later date and approved for a higher level, their wait time to when they were assigned their initial level would be measured from the earlier approval date.

Representational attributes

Representation class:	Percentile
Data type:	Real
Unit of measure:	Time (e.g. days, hours)
Format:	M[MM]

Data source attributes

Data sources:

Data Source

[Australian Government Department of Health's Ageing and Aged Care data warehouse](#)

Frequency

Ongoing

Data custodian

Australian Government Department of Health

Accountability attributes

Reporting requirements: National Healthcare Agreement

Organisation responsible for providing data: Australian Government Department of Health

Relational attributes

Related metadata references: Supersedes [National Healthcare Agreement: PI 30b–Elapsed time for aged care services: home care packages, 2021](#)
[Health](#), Standard 19/11/2020

See also [National Healthcare Agreement: PI 30a–Elapsed time for aged care services: residential aged care, 2022](#)
[Health](#), Standard 24/09/2021