Non-admitted patient service event—service delivery mode, code N

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# Non-admitted patient service event—service delivery mode, code N

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| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Non-admitted patient service delivery mode |
| Synonymous names: | Service mode |
| METEOR identifier: | 732562 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 05/02/2021[Tasmanian Health](https://meteor.aihw.gov.au/RegistrationAuthority/15), Standard 06/12/2023 |
| Definition: | The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.  |
| Data Element Concept: | [Non-admitted patient service event—service delivery mode](https://meteor.aihw.gov.au/content/652494)  |
| Value Domain: | [Service delivery mode code N](https://meteor.aihw.gov.au/content/731055) |

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| Value domain attributes |
| Representational attributes |
| Representation class: | Code |
| Data type: | Number |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | In person |
|   | 2 | Telephone |
|   | 3 | Videoconference |
|   | 4 | Electronic mail / messaging |
|   | 5 | Postal/courier service |
|   | 6 | Patient self-administered |
|   | 7 | Non-client event |
|   | 8  | Other  |

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| Collection and usage attributes |
| Guide for use: | CODE 1   In personThe healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 2   TelephoneThe healthcare provider delivers the service using a telephone. This includes teleconference.CODE 3   VideoconferenceThe healthcare provider delivers the service using a video conferencing platform. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 4   Electronic mail / messagingThe healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.CODE 5   Postal/courier serviceThe healthcare provider delivers the service via postal (including courier) services.CODE 6   Patient self-administeredThe health service was delivered via a means that does not involve direct interaction with a healthcare provider (however is under the care/review of the healthcare provider) such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider. CODE 7   Non-client eventThis category covers services where the patient did not participate in the service such as multidisciplinary case conference.CODE 8   OtherThe health service involved a direct interaction with a health provider via a means not covered by any other category. |

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| Source and reference attributes |
| Submitting organisation: | Independent Hospital Pricing Authority |

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| Data element attributes  |
| Collection and usage attributes |
| Collection methods: | The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record. |
| Source and reference attributes |
| Submitting organisation: | Independent Hospital Pricing Authority |
| Relational attributes |
| Related metadata references: | Supersedes [Non-admitted patient service event—service delivery mode, code N](https://meteor.aihw.gov.au/content/727999)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2021See also [Appointment—service delivery mode, code AAA](https://meteor.aihw.gov.au/content/606773)[WA Health](https://meteor.aihw.gov.au/RegistrationAuthority/2), Standard 24/04/2015 |
| Implementation in Data Set Specifications: | [Non-admitted patient NBEDS 2021–22](https://meteor.aihw.gov.au/content/727331)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 20/10/2021***Implementation start date:*** 01/07/2021***Implementation end date:*** 30/06/2022[Non-admitted patient NBEDS 2022–23](https://meteor.aihw.gov.au/content/742186)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 20/12/2022***Implementation start date:*** 01/07/2022***Implementation end date:*** 30/06/2023[Non-admitted patient NBEDS 2023–24](https://meteor.aihw.gov.au/content/764455)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 06/12/2023***Implementation start date:*** 01/07/2023***Implementation end date:*** 30/06/2024[Non-admitted patient NBEDS 2024–25](https://meteor.aihw.gov.au/content/775784)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 06/12/2023***Implementation start date:*** 01/07/2024***Implementation end date:*** 30/06/2025 |