

Service delivery mode code N

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Service delivery mode code N

Identifying and definitional attributes

Metadata item type: Value Domain

METEOR identifier: 731055

Registration status: [Health, Standard 05/02/2021](#)
[Tasmanian Health, Standard 06/12/2023](#)

Definition: A code set representing the method of communication between the patient or client and the healthcare provider.

Representational attributes

Representation class: Code

Data type: Number

Format: N

Maximum character length: 1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail / messaging
	5	Postal/courier service
	6	Patient self-administered
	7	Non-client event
	8	Other

Collection and usage attributes

Guide for use:**CODE 1 In person**

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using a video conferencing platform. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail / messaging

The healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

CODE 6 Patient self-administered

The health service was delivered via a means that does not involve direct interaction with a healthcare provider (however is under the care/review of the healthcare provider) such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider.

CODE 7 Non-client event

This category covers services where the patient did not participate in the service such as multidisciplinary case conference.

CODE 8 Other

The health service involved a direct interaction with a health provider via a means not covered by any other category.

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Relational attributes

Related metadata references: Supersedes [Service delivery mode code N Health](#), Superseded 05/02/2021

Data elements implementing this value domain: [Non-admitted patient service event—service delivery mode, code N Health](#), Standard 05/02/2021
[Tasmanian Health](#), Standard 06/12/2023