Non-admitted patient service event—service delivery mode, code N

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# Non-admitted patient service event—service delivery mode, code N

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Non-admitted patient service delivery mode |
| Synonymous names: | Service mode |
| METEOR identifier: | 727999 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2021 |
| Definition: | The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code. |
| Data Element Concept: | [Non-admitted patient service event—service delivery mode](https://meteor.aihw.gov.au/content/652494) |
| Value Domain: | [Service delivery mode code N](https://meteor.aihw.gov.au/content/727732) |

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| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | In person |
|  | 2 | Telephone |
|  | 3 | Videoconference |
|  | 4 | Electronic mail / messaging |
|  | 5 | Postal/courier service |
|  | 6 | Patient self-administered |
|  | 7 | Non-client event |
|  | 8 | Other |

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| Collection and usage attributes | |
| Guide for use: | CODE 1   In person  The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.  CODE 2   Telephone  The healthcare provider delivers the service using a telephone. This includes teleconference.  CODE 3   Videoconference  The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.  CODE 4   Electronic mail / messaging  The healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.  CODE 5   Postal/courier service  The healthcare provider delivers the service via postal (including courier) services.  CODE 6   Patient self-administered  The health service was delivered via a means that does not involve direct interaction with a healthcare provider, such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider.  CODE 7   Non-client event  This category covers services where the patient did not participate in the service such as multidisciplinary case conference.  CODE 8   Other  The health service involved a direct interaction with a health provider via a means not covered by any other category. |

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| Source and reference attributes | |
| Submitting organisation: | Independent Hospital Pricing Authority |

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| Data element attributes | |
| Collection and usage attributes | |
| Collection methods: | The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record. |
| Source and reference attributes | |
| Submitting organisation: | Independent Hospital Pricing Authority |
| Relational attributes | |
| Related metadata references: | Supersedes [Non-admitted patient service event—service delivery mode, code N](https://meteor.aihw.gov.au/content/679543)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 17/07/2020  Has been superseded by [Non-admitted patient service event—service delivery mode, code N](https://meteor.aihw.gov.au/content/732562)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 05/02/2021  [Tasmanian Health](https://meteor.aihw.gov.au/RegistrationAuthority/15), Standard 06/12/2023  See also [Appointment—service delivery mode, code AAA](https://meteor.aihw.gov.au/content/606773)  [WA Health](https://meteor.aihw.gov.au/RegistrationAuthority/2), Standard 24/04/2015 |
| Implementation in Data Set Specifications: | [Non-admitted patient NBEDS 2019-20](https://meteor.aihw.gov.au/content/699590)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 18/12/2019  [Independent Hospital Pricing Authority](https://meteor.aihw.gov.au/RegistrationAuthority/3), Standard 01/07/2019  ***Implementation start date:*** 01/07/2019 ***Implementation end date:*** 30/06/2020  [Non-admitted patient NBEDS 2020–21](https://meteor.aihw.gov.au/content/713856)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2021  ***Implementation start date:*** 01/07/2020  ***Implementation end date:*** 30/06/2021 |