Service delivery mode code N

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# Service delivery mode code N

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| Identifying and definitional attributes |
| Metadata item type: | Value Domain |
| METEOR identifier: | 727732 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2021 |
| Definition: | A code set representing the method of communication between the patient or client and the healthcare provider. |

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| Representational attributes |
| Representation class: | Code |
| Data type: | Number |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | In person |
|   | 2 | Telephone |
|   | 3 | Videoconference |
|   | 4 | Electronic mail / messaging |
|   | 5 | Postal/courier service |
|   | 6 | Patient self-administered |
|   | 7 | Non-client event |
|   | 8  | Other  |

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| Collection and usage attributes |
| Guide for use: | CODE 1   In personThe healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 2   TelephoneThe healthcare provider delivers the service using a telephone. This includes teleconference.CODE 3   VideoconferenceThe healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 4   Electronic mail / messagingThe healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.CODE 5   Postal/courier serviceThe healthcare provider delivers the service via postal (including courier) services.CODE 6   Patient self-administeredThe health service was delivered via a means that does not involve direct interaction with a healthcare provider, such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider. CODE 7   Non-client eventThis category covers services where the patient did not participate in the service such as multidisciplinary case conference.CODE 8   OtherThe health service involved a direct interaction with a health provider via a means not covered by any other category. |

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| Source and reference attributes |
| Submitting organisation: | Independent Hospital Pricing Authority |

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| Relational attributes  |
| Related metadata references: | Supersedes [Service delivery mode code N](https://meteor.aihw.gov.au/content/679545)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 17/07/2020Has been superseded by [Service delivery mode code N](https://meteor.aihw.gov.au/content/731055)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 05/02/2021       [Tasmanian Health](https://meteor.aihw.gov.au/RegistrationAuthority/15), Standard 06/12/2023 |
| Data elements implementing this value domain: | [Non-admitted patient service event—service delivery mode, code N](https://meteor.aihw.gov.au/content/727999)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2021 |