

Service delivery mode code N

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Service delivery mode code N

Identifying and definitional attributes

Metadata item type:	Value Domain
METEOR identifier:	727732
Registration status:	Health , Superseded 05/02/2021
Definition:	A code set representing the method of communication between the patient or client and the healthcare provider.

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail / messaging
	5	Postal/courier service
	6	Patient self-administered
	7	Non-client event
	8	Other

Collection and usage attributes

Guide for use:**CODE 1 In person**

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail / messaging

The healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

CODE 6 Patient self-administered

The health service was delivered via a means that does not involve direct interaction with a healthcare provider, such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider.

CODE 7 Non-client event

This category covers services where the patient did not participate in the service such as multidisciplinary case conference.

CODE 8 Other

The health service involved a direct interaction with a health provider via a means not covered by any other category.

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Relational attributes

Related metadata references:

Supersedes [Service delivery mode code N Health](#), Superseded 17/07/2020

Has been superseded by [Service delivery mode code N Health](#), Standard 05/02/2021
[Tasmanian Health](#), Standard 06/12/2023

Data elements implementing this value domain:

[Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 05/02/2021