National Healthcare Agreement: PI 12–Waiting times for GPs, 2021

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National Healthcare Agreement: PI 12–Waiting times for GPs, 2021

Identifying and definitional attributes

Metadata item type:	Indicator
Indicator type:	Progress measure
Short name:	PI 12–Waiting times for GPs, 2021
METEOR identifier:	725805
Registration status:	Health, Standard 03/07/2020
Description:	Length of time a person needs to wait to see a general practitioner (GP) for urgent medical care.
Indicator set:	National Healthcare Agreement (2021) Health, Standard 19/11/2020
Outcome area:	Primary and Community Health Health, Standard 07/07/2010

Collection and usage attributes

Population group age from:	15 years
Computation description:	The interpretation of 'urgent medical care' was left to the respondent. Numerator refers to waiting time for most recent urgent appointment with a GP in the last 12 months. Population is limited to persons aged 15 and over. Analysis by remoteness and Socio-Economic Indexes for Areas (SEIFA) – Index of Relative Socio-Economic Disadvantage (IRSD) is based on usual residence of the person. Presented as a percentage. 95% confidence intervals and relative standard errors calculated for rates.
Computation:	100 × (Numerator ÷ Denominator) calculated separately for each waiting time category (within 4 hours, 4 hours or more but within 24 hours, and 24 hours or more).
Numerator:	Number of persons aged 15 and over who reported seeing a GP for urgent medical care (for their own health) within specified waiting time categories.
Numerator data elements:	**Data Element / Data Set** **Data Element** People who reported seeing a GP for urgent medical care (for their own health) **Data Source** ABS Patient Experience Survey (PEx) **Guide for use** Data source type: Survey **Data Element / Data Set** **Data Element**

Specified waiting time categories

Data Source

[ABS Patient Experience Survey (PEx)](#)

Guide for use

Data source type: Survey

Waiting time categories are: within 4 hours; more than 4 hours but within 24 hours; and more than 24 hours.

Data Element / Data Set

Data Element

Aboriginal and Torres Strait Islander people in non-remote areas who reported seeing a GP for urgent medical care (for their own health)

Data Source

[ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Data Element

Specified waiting time categories

Data Source

[ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

[Person—age, total years N[NN]](#)

Data Source

[ABS Patient Experience Survey (PEx)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

[Person—age, total years N[NN]](#)

Data Source

[ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)](#)

Guide for use

Data source type: Survey

Denominator: Total number of persons aged 15 and over who reported seeing a GP for urgent medical care (for their own health) in the last 12 months.

Denominator data elements:

┌─ **Data Element / Data Set** ─────────────────────────

Data Element

People who reported seeing a GP for urgent medical care (for their own health) in the last 12 months

Data Source

[ABS Patient Experience Survey (PEx)](#)

Guide for use

Data source type: Survey

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┌─ **Data Element / Data Set** ─────────────────────────

Data Element

Aboriginal and Torres Strait Islander people in non-remote areas who reported seeing a GP for urgent medical care (for their own health) in the last 12 months

Data Source

[ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)](#)

Guide for use

Data source type: Survey

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┌─ **Data Element / Data Set** ─────────────────────────

[Person—age, total years N[NN]](#)

Data Source

[ABS Patient Experience Survey (PEx)](#)

Guide for use

Data source type: Survey

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┌─ **Data Element / Data Set** ─────────────────────────

[Person—age, total years N[NN]](#)

Data Source

[ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)](#)

Guide for use

Data source type: Survey

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Disaggregation: 2019–20—State and territory, by waiting time category.

2019–20—State and territory, by waiting time category, by:

- remoteness (Australian Statistical Geography Standard (ASGS) – Edition 2016 – Remoteness Area) (Major cities, other) (not reported)

2019–20—Nationally, by waiting time category, by (all not reported):

- sex
- Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-Economic Disadvantage (IRSD) – 2016 – deciles
- remoteness (Australian Statistical Geography Standard (ASGS) – Edition 2016 – Remoteness Area) (Major cities, Inner regional, Outer regional, Remote/Very remote)

2019–20—State and territory (non-remote areas of Australia only), by waiting time category, by sex (not reported).

Some disaggregation may result in numbers too small for publication.

Disaggregation data elements:

---Data Element / Data Set---

Data Element

Person—area of usual residence

Data Source

ABS Patient Experience Survey (PEx)

Guide for use

Data source type: Survey

Used for disaggregation by state/territory, remoteness and SEIFA IRSD

---Data Element / Data Set---

Data Element

Person—area of usual residence

Data Source

ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)

Guide for use

Data source type: Survey

Used for disaggregation by state/territory

---Data Element / Data Set---

Person—sex, code N

Data Source

ABS Patient Experience Survey (PEx)

Guide for use

Data source type: Survey

Comments:	Most recent data available for the 2021 National Healthcare Agreement performance reporting: 2019–20 (total population: PEx); 2018–19 (Indigenous only: NATSIHS).

Non-Indigenous data from the Patient Experience Survey (PEx) may not be directly comparable with data for Indigenous people from the NATSIHS 2018–19.

Note, in terms of time series for this indicator, 2011–12 data are comparable to 2012–13. However, 2012–13 data may not be comparable to 2013–14 (as the position in the survey instrument has changed).

Representational attributes

Representation class:	Percentage
Data type:	Real
Unit of measure:	Person
Format:	N[NN].N

Indicator conceptual framework

Framework and dimensions:	Accessibility

Data source attributes

Data sources:

Data Source

ABS Patient Experience Survey (PEx)

Frequency

Annual

Data custodian

Australian Bureau of Statistics

Data Source

ABS 2018-19 National Aboriginal and Torres Strait Islander Health Survey (NATSIHS)

Data custodian

Australian Bureau of Statistics

Accountability attributes

Reporting requirements:	National Healthcare Agreement
Organisation responsible for providing data:	Australian Bureau of Statistics
Further data development / collection required:	Specification: Final, the measure meets the intention of the indicator.

Source and reference attributes

Submitting organisation:	Australian Bureau of Statistics

Relational attributes

Related metadata references:

Supersedes [National Healthcare Agreement: PI 12–Waiting times for GPs, 2020](#)
[Health](#), Standard 13/03/2020

Has been superseded by [National Healthcare Agreement: PI 12–Waiting times for GPs, 2022](#)
[Health](#), Standard 24/09/2021

See also [National Healthcare Agreement: PI 19–Selected potentially avoidable GP-type presentations to emergency departments, 2021](#)
[Health](#), Standard 16/09/2020

See also [National Healthcare Agreement: PI 21a–Waiting times for emergency hospital care: proportion seen on time, 2021](#)
[Health](#), Standard 16/09/2020

See also [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2021](#)
[Health](#), Standard 03/07/2020

See also [National Healthcare Agreement: PI 33–Full time equivalent employed health practitioners per 1,000 population (by age group), 2021](#)
[Health](#), Standard 16/09/2020