

# Care coordination

## Identifying and definitional attributes

**Metadata item type:** Glossary Item

**METEOR identifier:** 721771

**Registration status:**

- [Health](#), Standard 16/01/2020

**Definition:** Care coordination services provide a single point of contact (via a Care Facilitator) for people (and their families/carers) with lived experience of mental illness and complex care needs. Care Facilitators will be responsible for ensuring all of the patients' care needs, clinical and non-clinical and as determined by a nationally consistent assessment tool, are being met (Commonwealth of Australia 2012).

**Context:** Mental health non-government organisation establishments service type taxonomy.

## Collection and usage attributes

**Guide for use:** *Distinguishing features:*

- The principal service provided is the coordination of access to a range of services required by the individual
- Where other support services are delivered, they are incidental to the principal care coordination role

*Inclusions:*

- Care coordination

*Exclusions:*

- Care coordination provided as part of delivering another service type

## Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare

## Relational attributes

**Related metadata references:** Supersedes [Care coordination](#)

- [Health](#), Superseded 16/01/2020

**Metadata items which use this glossary item:** [Mental health non-government organisation payments cluster](#)

- [Health](#), Standard 16/01/2020

[Service integration infrastructure](#)

- [Health](#), Standard 16/01/2020