

# Effectiveness

Care, intervention or action achieves the desired outcome from both the clinical perspective (clinician-reported outcome measure–CROMs) and the mental health consumer and carer perspective (patient-reported outcome measures–PROMs). Care provided is based on evidence-based standards.

## Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 01 – Change in mental health consumer's clinical outcomes, 2020– \(Service level\)](#)  
[Health](#), Standard 13/01/2021
- [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2020](#)  
[Health](#), Standard 13/01/2021
- [KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2020– \(Service level\)](#)  
[Health](#), Standard 13/01/2021
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2020](#)  
[Health](#), Standard 13/01/2021
- [KPIs for Australian Public Mental Health Services: PI 02 – Mental health readmissions to hospital, 2020– \(Service level\)](#)  
[Health](#), Standard 13/01/2021
- [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2020](#)  
[Health](#), Standard 24/09/2021
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2021](#)  
[Health](#), Standard 17/12/2021
- [KPIs for Australian Public Mental Health Services: PI 02 – Mental health readmissions to hospital, 2021– \(Service level\)](#)  
[Health](#), Standard 17/12/2021
- [KPIs for Australian Public Mental Health Services: PI 01 – Change in mental health consumer's clinical outcomes, 2021– \(Service level\)](#)  
[Health](#), Standard 17/12/2021
- [KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2021– \(Service level\)](#)  
[Health](#), Standard 17/12/2021
- [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2021](#)  
[Health](#), Standard 17/12/2021
- [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2021](#)  
[Health](#), Standard 17/12/2021