

# Key Performance Indicators for Australian Public Mental Health Services (2020)

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# Key Performance Indicators for Australian Public Mental Health Services (2020)

## Identifying and definitional attributes

**Metadata item type:** Indicator Set

**Indicator set type:** Other

**METEOR identifier:** 720219

**Registration status:** [Health](#), Superseded 17/12/2021

**Description:** The first [National Mental Health Performance Framework](#) (the Framework) was a key strategy for facilitating a culture of continuous quality improvement in mental health service delivery. The Framework supports Australian, state and territory governments' commitment to improving accountability and transparency at the Mental Health Service Organisation (MHSO) level. The [revised Framework](#), endorsed in 2019, aims to improve all health outcomes for all Australians living with mental illness and ensure sustainability of the Australian health system. The Key Performance Indicators for Australian Public Mental Health Services (NMHPSC, 2013) have been developed to provide a common language for describing service delivery and measuring performance and quality of care. The 15 indicators address some of the domains of the [Tier III – Health System Performance](#) of the original Framework which supports service improvements through benchmarking activities at the service level. All indicators for 2020 have been re-mapped to the [Health system](#) domains of the revised Framework.

This indicator set contains 2 subordinate indicator sets which are related but serve 2 different purposes.

1. [Key Performance Indicators for Australian Public Mental Health Services \(Service level version\) \(2020–\)](#)

The indicator specifications developed for the purpose of use by public MHSO's are included in this set. The Service level version should be used for local (that is, within jurisdictions, organisations, services, etc.) benchmarking and service improvement initiatives.

2. [Key Performance Indicators for Australian Public Mental Health Services \(Jurisdictional level version\) \(2020\)](#)

Jurisdictional representatives prepare data for national submission and publication using this set of specifications. Data are published on the Australian Institute of Health and Welfare's (AIHW) website in *Mental health services in Australia: Key Performance Indicators for Australian Public Mental Health Services*.

Data supplied at the jurisdictional level for national reporting purposes requires slightly different calculation methodologies for some indicators, therefore, requiring a different version of the indicators. In addition, indicator specifications adapted for national reporting purposes make reference to nationally mandated data definitions, including cross-referencing to standard terms defined in the National Health Data Dictionary. Therefore, the language used to describe terms may also differ between the Service level version and the Jurisdictional level version.

The Framework and the indicators are specifically targeted towards measuring performance of public mental health services. However, a longer term aspiration is that this work might be aligned with private and non-government MHSO activity to provide a whole of service measurement framework.

## Relational attributes

**Related metadata references:**

Supersedes [Key Performance Indicators for Australian Public Mental Health Services \(2019\)](#)

[Health](#), Superseded 13/01/2021

Has been superseded by [Key Performance Indicators for Australian Public Mental Health Services \(2021\)](#)

[Health](#), Superseded 16/09/2022

See also [Key Performance Indicators for Australian Public Mental Health Services \(Jurisdictional level version\) \(2020\)](#)

[Health](#), Superseded 17/12/2021

See also [Key Performance Indicators for Australian Public Mental Health Services \(Service level version\) \(2020\)](#)

[Health](#), Superseded 17/12/2021

## Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare on behalf of the National Mental Health Performance Subcommittee

**Reference documents:** National Mental Health Performance Subcommittee (NMHPSC) 2013. Key Performance Indicators for Australian Public Mental Health Services 3rd edn. Canberra. NMHPSC.