

Service Plan - Department of Health Tasmania: 2018

Identifying and definitional attributes

Metadata item type: Indicator Set

Indicator set type: Other

METEOR identifier: 698656

Registration status:

- [Tasmanian Health](#), Superseded 24/07/2019

Description: Service Plans between Minister for Health and the Tasmanian Health Service (THS).

The Service Level Agreement is the key accountability agreement between the Tasmanian Government and THS. It is a negotiated agreement between the Minister for Health and the THS, and sets out:

- a schedule of services to be provided by the THS
- performance goals and objectives for the THS
- performance standards, performance targets and performance measures for the THS
- reporting requirements
- a THS performance management process
- THS funding provisions.

Service Level Agreements are to be finalised by 30 June each year.

Under the National Health Reform Agreement, Service Level Agreements must also be publicly released within 14 calendar days of their finalisation or amendment.

Under the *Tasmanian Health Organisations Act 2011*, the Service Level Agreements are to be tabled before each House of Parliament, within 10 sitting days after the service agreement is finalised or an amendment is signed.

Relational attributes

Related metadata references: Supersedes [Service Agreement - Department of Health and Human Services Tasmania: 2017](#)

- [Tasmanian Health](#), Superseded 28/03/2019

Has been superseded by [Service Plan - Department of Health Tasmania: 2019](#)

- [Tasmanian Health](#), Standard 20/01/2020

Outcome areas linked to this Indicator set: [Elective surgery access](#)[Tasmanian Health](#), Standard 07/12/2016

[Emergency Department access](#)[Tasmanian Health](#), Standard 07/12/2016

Indicators linked to this Indicator set: [Service Agreement - Department of Health Tasmania: 2018, Admitted patient episode coding \(clinical coding\) including contracted care - accuracy, 2018](#)[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Admitted patient episode coding \(clinical coding\) including contracted care - timeliness, 2018](#)[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Clients assessed within 28 days of a screen-detected abnormality, 2018](#)[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Dental Weighted Activity Units \(DWAUs\), 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Elective Surgery - Category 1-3 maximum overdue days, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Elective Surgery - Elective surgery admissions, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Elective Surgery - Number of Category 2 patients who are treated in turn, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Elective Surgery - Number of Category 3 patients who are treated in turn, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Elective Surgery - Percentage of all elective surgery patients seen within the clinically recommended time, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Eligible women screened for breast cancer, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Percentage of all emergency department patients with an ED length of stay less than 24 hours, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Percentage of all emergency department patients with an ED length of stay less than 4 hours, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Percentage of emergency department did not wait presentations, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Percentage of emergency department patients admitted through the ED with an ED length of stay less than 8 hours, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Percentage of triage 1 and all emergency department presentations seen within the recommended triage time, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Total time \(hours\) spent by ambulance presentations in offload delay, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Hand hygiene staff compliant, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Healthcare associated staphylococcus aureus \(including MRSA\) bacteraemia infection rate, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, National Weighted Activity Units, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Percentage of](#)

[discharge summaries transmitted within 48 hours of separation, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Percentage of Initial Reportable Event Briefs for SAC 1 public patient/client safety events sent to the Department's Clinical Governance Officer within the defined timeframe, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Percentage of SAC1 Reportable Event Brief Investigation Reports sent to the Department's Clinical Governance Officer within the defined timeframe, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Post discharge community care follow up within 7 days, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Re-admissions within 28 days, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

[Service Agreement - Department of Health Tasmania: 2018, Seclusion rates, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

[Service Plan - Department of Health Tasmania: 2018, Elective Surgery - Number of pre-admission hospital initiated postponements due to no beds for Elective Surgery procedures, 2018](#)
[Tasmanian Health](#), Superseded 24/07/2019

Collection and usage attributes

Implementation start date: 01/07/2018

Implementation end date: 30/06/2019

Source and reference attributes

Submitting organisation: Department of Health Tasmania