

Reason for non-utilisation of health service code NN

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Reason for non-utilisation of health service code NN

Identifying and definitional attributes

Metadata item type:	Value Domain
METEOR identifier:	697261
Registration status:	Health , Qualified 06/07/2023
Definition:	A code set representing the reason for not using a health service when it was needed.

Representational attributes

Representation class:	Code
Data type:	String
Format:	NN
Maximum character length:	2

	Value	Meaning
Permissible values:	01	Cost
	02	Cultural/language problems/discrimination/gender
	03	Felt at the time I didn't need/want to/couldn't be bothered
	04	Transport/distance
	05	Waiting time too long or not available at time required
	06	Not available in area
	07	Too busy (including work, personal, family responsibilities)
	08	Legal issues (police custody, court, watchhouse)
	09	Affected by alcohol or other drugs (including from prescribed drugs)
	10	Unable to access at time required (lock down)
	11	Other
Supplementary values:	98	Unknown

Collection and usage attributes

Guide for use:

More than one reason may be selected.

CODE 01 Cost

Includes all cases where a health service was not sought because it was likely to be unaffordable.

CODE 02 Cultural/language problems/discrimination/gender

Includes all cases of perceived discrimination at a health service, on the basis of factors such as age, sex, disability, religion or culture, and cases where a health service was not sought because of a perceived lack of cultural consideration (for example, lack of appropriate interpreter services), or no service provider of similar cultural background available.

CODE 03 Felt at the time I didn't need/want to/couldn't be bothered

Includes cases where a health service was not sought because a person either felt that seeking a health service was unnecessary, a person did not want to seek a health service, or a person lacked motivation to seek a health service.

CODE 04 Transport/distance

Includes cases where a health service was not sought either due to lack of available transport to attend the service or the distance required to attend a health service was perceived as being too great.

CODE 05 Waiting time too long or not available at time required

Includes cases where the waiting time for a health service (either expected or actual) was too long, or the health service was not available at the required time.

CODE 06 Not available in area

Includes cases where a health service was not available in the person's location for example, local community area, prison and so forth.

CODE 07 Too busy

Includes cases where the person was too busy to seek a health service for example, work, personal or family responsibilities.

CODE 08 Legal issues (police custody, court, watchhouse)

Includes cases where the person did not seek a health service for legal reasons for example fear of likely arrest, actual arrest, appearance in court or being in custody.

CODE 09 Affected by alcohol or other drugs (including from prescribed drugs)

Includes cases where the person did not seek a health service because they were intoxicated as a result of drug use, alcohol consumption or other causes.

CODE 10 Unable to access at time required (lock down)

Includes cases where the person was unable to attend the health service at the time required because of restrictions.

CODE 11 Other

Includes all reasons not elsewhere included.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

**Related metadata
references:**

Supersedes [Reason for non-utilisation of health service code NN
Health](#), Standard 28/04/2016

**Data elements
implementing this value
domain:**

[Prison entrant—reason for non-utilisation of health service, code NN
Health](#), Qualified 07/03/2024