Reason for non-utilisation of health service code NN

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# Reason for non-utilisation of health service code NN

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| Identifying and definitional attributes |
| Metadata item type: | Value Domain |
| METEOR identifier: | 697261 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 29/05/2024 |
| Definition: | A code set representing the reason for not using a health service when it was needed. |

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| Representational attributes |
| Representation class: | Code |
| Data type: | String |
| Format: | NN |
| Maximum character length: | 2 |
|   | **Value** | **Meaning** |
| Permissible values: | 01 | Cost |
|   | 02 | Cultural/language problems/discrimination/gender |
|   | 03 | Felt at the time I didn't need/want to/couldn't be bothered |
|   | 04 | Transport/distance |
|   | 05 | Waiting time too long or not available at time required |
|   | 06 | Not available in area |
|   | 07 | Too busy (including work, personal, family responsibilities) |
|   | 08 | Legal issues (police custody, court, watchhouse) |
|   | 09 | Affected by alcohol or other drugs (including from prescribed drugs) |
|   | 10 | Unable to access at time required (lock down) |
|   | 11 | Other  |
| Supplementary values: | 98  | Unknown  |

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| Collection and usage attributes |
| Guide for use: | More than one reason may be selected.CODE 01   CostIncludes all cases where a health service was not sought because it was likely to be unaffordable.CODE 02   Cultural/language problems/discrimination/genderIncludes all cases of perceived discrimination at a health service, on the basis of factors such as age, sex, disability, religion or culture, and cases where a health service was not sought because of a perceived lack of cultural consideration (for example, lack of appropriate interpreter services), or no service provider of similar cultural background available.CODE 03  Felt at the time I didn't need/want to/couldn't be botheredIncludes cases where a health service was not sought because a person either felt that seeking a health service was unnecessary, a person did not want to seek a health service, or a person lacked motivation to seek a health service.CODE 04   Transport/distanceIncludes cases where a health service was not sought either due to lack of available transport to attend the service or the distance required to attend a health service was perceived as being too great.CODE 05   Waiting time too long or not available at time requiredIncludes cases where the waiting time for a health service (either expected or actual) was too long, or the health service was not available at the required time.CODE 06   Not available in areaIncludes cases where a health service was not available in the person’s location for example, local community area, prison and so forth.CODE 07   Too busyIncludes cases where the person was too busy to seek a health service for example, work, personal or family responsibilities.CODE 08   Legal issues (police custody, court, watchhouse)Includes cases where the person did not seek a health service for legal reasons for example fear of likely arrest, actual arrest, appearance in court or being in custody.CODE 09   Affected by alcohol or other drugs (including from prescribed drugs)Includes cases where the person did not seek a health service because they were intoxicated as a result of drug use, alcohol consumption or other causes.CODE 10   Unable to access at time required (lock down)Includes cases where the person was unable to attend the health service at the time required because of restrictions.CODE 11   OtherIncludes all reasons not elsewhere included. |

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| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |

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| Relational attributes  |
| Related metadata references: | Supersedes [Reason for non-utilisation of health service code NN](https://meteor.aihw.gov.au/content/482510)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 29/05/2024 |
| Data elements implementing this value domain: | [Prison entrant—reason for non-utilisation of health service, code NN](https://meteor.aihw.gov.au/content/697263)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 29/05/2024 |