

Person—reason service not provided, code N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Reason services not provided
METEOR identifier:	692286
Registration status:	<ul style="list-style-type: none">• Homelessness, Standard 10/08/2018
Definition:	The reason services were not provided to a person seeking assistance, as represented by a code.
Data Element Concept:	Person—reason services not provided

Value domain attributes

Representational attributes

Representation class:	Code																								
Data type:	Number																								
Format:	N[N]																								
Maximum character length:	2																								
Permissible values:	<table><thead><tr><th>Value</th><th>Meaning</th></tr></thead><tbody><tr><td>1</td><td>Person did not accept service</td></tr><tr><td>2</td><td>Person wanted different services</td></tr><tr><td>3</td><td>Agency was in the wrong area</td></tr><tr><td>4</td><td>Agency had no accommodation available</td></tr><tr><td>5</td><td>Agency had no other services available</td></tr><tr><td>6</td><td>Agency had insufficient staff</td></tr><tr><td>7</td><td>Agency was inappropriate, wrong target group</td></tr><tr><td>8</td><td>Agency's facilities were not appropriate for a person with special needs</td></tr><tr><td>9</td><td>Person was refused service/ person did not meet criteria</td></tr><tr><td>10</td><td>No fee-free services, available at the time of request</td></tr><tr><td>11</td><td>Other</td></tr></tbody></table>	Value	Meaning	1	Person did not accept service	2	Person wanted different services	3	Agency was in the wrong area	4	Agency had no accommodation available	5	Agency had no other services available	6	Agency had insufficient staff	7	Agency was inappropriate, wrong target group	8	Agency's facilities were not appropriate for a person with special needs	9	Person was refused service/ person did not meet criteria	10	No fee-free services, available at the time of request	11	Other
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Data element attributes

Collection and usage attributes

Guide for use:	<p>This item provides information about why agencies are unable to meet people's requests for services.</p> <p>There may be more than one reason why services are not provided to people seeking them. This data element is used to collect all of these reasons.</p>
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Collection methods: The permissible values for this data element are used to form the response categories to the question:

'Which one of the following reason(s) best describes why the person was not provided assistance?'

Relational attributes

Related metadata references: Supersedes [Person—reason services not provided, code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

Implementation in Data Set Specifications: [Specialist Homelessness Services NMDS 2019-Homelessness](#), Standard 10/08/2018

Conditional obligation:

In the Specialist Homelessness Services NMDS, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

DSS specific information:

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.