

# Person—reason service not provided, code N[N]

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# Person—reason service not provided, code N[N]

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Reason services not provided
<b>METEOR identifier:</b>	692286
<b>Registration status:</b>	<a href="#">Homelessness</a> , Standard 10/08/2018
<b>Definition:</b>	The reason services were not provided to a person seeking assistance, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Person—reason services not provided</a>
<b>Value Domain:</b>	<a href="#">Reasons for not providing services, homelessness code N[N]</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N[N]
<b>Maximum character length:</b>	2

	Value	Meaning
<b>Permissible values:</b>	1	Person did not accept service
	2	Person wanted different services
	3	Agency was in the wrong area
	4	Agency had no accommodation available
	5	Agency had no other services available
	6	Agency had insufficient staff
	7	Agency was inappropriate, wrong target group
	8	Agency's facilities were not appropriate for a person with special needs
	9	Person was refused service/ person did not meet criteria
	10	No fee-free services, available at the time of request
	11	Other

## Data element attributes

## Collection and usage attributes

<b>Guide for use:</b>	This item provides information about why agencies are unable to meet people's requests for services.
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There may be more than one reason why services are not provided to people seeking them. This data element is used to collect all of these reasons.

**Collection methods:** The permissible values for this data element are used to form the response categories to the question:

'Which one of the following reason(s) best describes why the person was not provided assistance?'

## Relational attributes

**Related metadata references:** Supersedes [Person—reason services not provided, code N\[N\]](#)  
[Homelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 23/08/2010

**Implementation in Data Set Specifications:** [Specialist Homelessness Services NMDS 2019-Homelessness](#), Standard 10/08/2018

***Conditional obligation:***

In the Specialist Homelessness Services NMDS, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

***DSS specific information:***

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.