

# Person—reason service not provided, code N[N]

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Reason services not provided
<b>METEOR identifier:</b>	692286
<b>Registration status:</b>	<ul style="list-style-type: none"><li>• <a href="#">Homelessness</a>, Standard 10/08/2018</li></ul>
<b>Definition:</b>	The reason services were not provided to a person seeking assistance, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Person—reason services not provided</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code																								
<b>Data type:</b>	Number																								
<b>Format:</b>	N[N]																								
<b>Maximum character length:</b>	2																								
<b>Permissible values:</b>	<table><thead><tr><th>Value</th><th>Meaning</th></tr></thead><tbody><tr><td>1</td><td>Person did not accept service</td></tr><tr><td>2</td><td>Person wanted different services</td></tr><tr><td>3</td><td>Agency was in the wrong area</td></tr><tr><td>4</td><td>Agency had no accommodation available</td></tr><tr><td>5</td><td>Agency had no other services available</td></tr><tr><td>6</td><td>Agency had insufficient staff</td></tr><tr><td>7</td><td>Agency was inappropriate, wrong target group</td></tr><tr><td>8</td><td>Agency's facilities were not appropriate for a person with special needs</td></tr><tr><td>9</td><td>Person was refused service/ person did not meet criteria</td></tr><tr><td>10</td><td>No fee-free services, available at the time of request</td></tr><tr><td>11</td><td>Other</td></tr></tbody></table>	Value	Meaning	1	Person did not accept service	2	Person wanted different services	3	Agency was in the wrong area	4	Agency had no accommodation available	5	Agency had no other services available	6	Agency had insufficient staff	7	Agency was inappropriate, wrong target group	8	Agency's facilities were not appropriate for a person with special needs	9	Person was refused service/ person did not meet criteria	10	No fee-free services, available at the time of request	11	Other
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## Data element attributes

## Collection and usage attributes

<b>Guide for use:</b>	<p>This item provides information about why agencies are unable to meet people's requests for services.</p> <p>There may be more than one reason why services are not provided to people seeking them. This data element is used to collect all of these reasons.</p>
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**Collection methods:** The permissible values for this data element are used to form the response categories to the question:  
  
'Which one of the following reason(s) best describes why the person was not provided assistance?'

## Relational attributes

**Related metadata references:** Supersedes [Person—reason services not provided, code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

**Implementation in Data Set Specifications:** [Specialist Homelessness Services NMDS 2019-Homelessness](#), Standard 10/08/2018

***Conditional obligation:***

In the Specialist Homelessness Services NMDS, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

***DSS specific information:***

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.