Service event—first service contact date, DDMMYYYY

Exported from METEOR (AIHW's Metadata Online Registry)

Service event—first service contact date, DDMMYYYY

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	First service contact date
METEOR identifier:	692122
Registration status:	Homelessness, Standard 10/08/2018
	Youth Justice, Standard 15/02/2022
Definition:	The date on which the agency provides the first service to the client, expressed as DDMMYYYY.
Data Element Concept:	Service event—first service contact date
Value Domain:	Date DDMMYYYY

Value domain attributes

Representational attributes

Representation class:	Date
Data type:	Date/Time
Format:	DDMMYYYY
Maximum character length:	8

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare

Data element attributes

Collection and usage attributes

Guide for use:	Due to the considerable variation in the types of services provided in the community services sector, it is not possible at this stage to define in generic terms what will constitute the first service contact date.
Collection methods:	For each separate service episode a separate 'Service event—first service contact date, DDMMYYYY' should be recorded.
Comments:	This metadata item is used in calculation of measures of periods of support and duration of assistance.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare

Relational attributes

Related metadata references:	Supersedes Service event—first service contact date, DDMMYYYY
	Community Services (retired), Standard 01/03/2005
	Homelessness, Superseded 10/08/2018
	Housing assistance, Standard 23/08/2010
	Youth Justice, Superseded 23/03/2023
Implementation in Data Set Specifications:	Juvenile Justice Client file cluster
	Youth Justice, Superseded 23/08/2022

DSS specific information:

This data element is used in the youth justice client file cluster as the date on which the person was first supervised or case managed by the youth justice department (date of first supervised order).

Guide for Use

The date can be before the start of the NMDS (i.e. 1/7/00).

'Contacts' are those that would count as a supervised order (i.e. would be within scope for the JJ NMDS).

Do not include court appearances or other types of contacts.

If the first service contact date is unknown, leave the field blank.

Business rules

The first service contact must be on or before the end of the reporting period.

The first service contact date must be before or equal to the earliest order start date in the JJ NMDS.

The young person's age at the first service contact date (calculated using DOB) should be at least 10 years.

Specialist Homelessness Services NMDS 2019-
    Homelessness, Standard 10/08/2018
Conditional obligation:

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

Youth Justice Client file cluster
    Youth Justice, Standard 15/02/2022
DSS specific information:

This data element is used in the youth justice client file cluster as the date on which the person was first supervised or case managed by the youth justice department (date of first supervised order).

Guide for Use

The date can be before the start of the NMDS (i.e. 1/7/00).

A 'contact' is an event that is counted as part of a supervised order (i.e., would be within scope for the YJ NMDS).

Do not include court appearances or other types of contacts.

If the first service contact date is unknown, leave the field blank.

Business rules

The first service contact must be on or before the end of the reporting period.

The first service contact date must be before or equal to the earliest [order start date](#) in the YJ NMDS.

The young person's age at the first service contact date (calculated using DOB) should be at least 10 years.

[Youth Justice Client file cluster](#)
  [Youth Justice](#), Superseded 23/08/2022
DSS specific information:

This data element is used in the youth justice client file cluster as the date on which the person was first supervised or case managed by the youth justice department (date of first supervised order).

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