Service event—assistance request date, DDMMYYYY

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# Service event—assistance request date, DDMMYYYY

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Assistance request date |
| METEOR identifier: | 692109 |
| Registration status: | [Homelessness](https://meteor.aihw.gov.au/RegistrationAuthority/14), Standard 10/08/2018 |
| Definition: | The date on which assistance from an agency is requested, expressed as DDMMYYYY. |
| Context: | Service provision and planning:  This item can be useful for measuring the immediacy of response times and the responsiveness to people’s requests for assistance (in conjunction with the date the assistance commenced and the [**reason assistance was requested**](https://meteor.aihw.gov.au/content/327204)). It also has important uses in measuring actual assistance provided and unmet demand. |
| Data Element Concept: | [Service event—assistance request date](https://meteor.aihw.gov.au/content/692111) |
| Value Domain: | [Date DDMMYYYY](https://meteor.aihw.gov.au/content/270566) |

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| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Date | |
| Data type: | Date/Time | |
| Format: | DDMMYYYY | |
| Maximum character length: | 8 | |

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| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |

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| Data element attributes | |
| Collection and usage attributes | |
| Guide for use: | This metadata item should always be recorded as an 8-digit valid date comprising day, month and year. Year should always be recorded in its full 4-digit format. For days and months with a numeric value of less than 10, zeros should be used to ensure that the date contains the required 8 digits. For example if a person requested assistance from an agency on 1 July 2000 the Date assistance requested should be recorded as 01072000 as specified in the representational layout. |
| Collection methods: | This item should be collected on the date on which a person(s) made the initial request for assistance. The person(s) requesting assistance need not necessarily be a client as a request does not necessarily result in provision of a service.  May be collected for individual types of assistance or service requested. |
| Comments: | A request does not necessarily result in provision of a service. |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Origin: | Supported Accommodation Assistance Program (SAAP) National Data Collection Agency 2001. National Data Collection Data Dictionary. Version 2. Unpublished |
| Relational attributes | |
| Related metadata references: | Supersedes [Service event—assistance request date, DDMMYYYY](https://meteor.aihw.gov.au/content/270043)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 01/03/2005  [Homelessness](https://meteor.aihw.gov.au/RegistrationAuthority/14), Superseded 10/08/2018  [Housing assistance](https://meteor.aihw.gov.au/RegistrationAuthority/11), Standard 23/08/2010 |
| Implementation in Data Set Specifications: | [Specialist Homelessness Services NMDS 2019-](https://meteor.aihw.gov.au/content/689064)  [Homelessness](https://meteor.aihw.gov.au/RegistrationAuthority/14), Standard 10/08/2018  ***DSS specific information:***  In the Specialist Homelessness Services NMDS, this data element is relevant to 'turnaways' and clients. It captures the date on which a person sought assistance from a Specialist Homelessness Agency. This may not be the same date the assistance or service is received by the client. |