

Service type outlet—number of service operation hours, total N[N]

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Service type outlet—number of service operation hours, total N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service operation hours
METEOR identifier:	680924
Registration status:	Disability , Standard 15/12/2017
Definition:	The total number of hours during a specified period that a service type outlet is open to provide services.
Data Element Concept:	Service type outlet—number of service operation hours
Value Domain:	Total service operation hours N[N]

Value domain attributes

Representational attributes

Representation class:	Total	
Data type:	Number	
Format:	N[N]	
Maximum character length:	2	
Supplementary values:	Value	Meaning
	90	No regular pattern of operation through a day
	99	Not stated/inadequately described
Unit of measure:	Hour (h)	

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
Steward:	Disability Policy and Research Working Group (DPRWG)
Origin:	Australian Institute of Health and Welfare 2016. Disability Services National Minimum Data Set: data guide, July 2016. Cat. no. DAT 4. Canberra: AIHW.

Data element attributes

Collection and usage attributes

Guide for use:	The actual number of hours is not the number of hours staffed; for example, a 'group home' would operate 24 hours a day, but might only be staffed a few hours if at all on some days. Services that have no regular daily pattern of operation, or which have different weekday and weekend patterns, should record 'no regular pattern of operation through a day' (for example, flexible hours, on call, or sleepover duties).
Comments:	When collected in conjunction with service operation days and service operation weeks, this metadata item can provide useful information on patterns of service delivery.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Steward: [Disability Policy and Research Working Group \(DPRWG\)](#)

Relational attributes

Related metadata references: Supersedes [Service type outlet—number of service operation hours, total NN Community Services \(retired\)](#), Standard 10/04/2013
[Disability](#), Superseded 15/12/2017

Implementation in Data Set Specifications:

[Disability Services NMDS 2017–18](#)

[Disability](#), Superseded 05/07/2019

Implementation start date: 01/07/2017

Implementation end date: 30/06/2018

DSS specific information:

In the Disability Services National Minimum Data Set (DS NMDS), this data element refers to the number of hours per day the [service type outlet](#) usually operates. It is asking about the amount of time the service type outlet is generally open for service provision to [service users](#), not about the amount of time a service type outlet is staffed.

A service type outlet is considered to be operating whenever it is open to service users (for example, if the service type outlet is staffed between the hours of 9am–5pm but is only open for service users between 10am–3pm, it is considered to usually operate for 5 hours per day).

Hours per day of operation are to be recorded as 1–24 (the actual number of hours per day), or as '90' ('no regular pattern of operation through a day') if there is no regular pattern.

Service type outlets that provide facility-based accommodation (for example, group homes) should record their hours as 24 per day if the service users reside in the facility on an ongoing basis and can access the facility at any time, even though the facility may not be staffed during parts of the day. In contrast, if service users are not able to stay in the residential facility during certain hours, the facility is not considered to be open or operating during these hours.

Service type outlets of service types 7.01–7.04 may record '90' ('no regular pattern of operation through a day'), or, if possible and they wish to do so, they may record the actual number of days per week of operation.

[Disability Services NMDS 2018–19](#)

[Disability](#), Standard 05/07/2019

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