

Service type outlet—paid staff hours worked, total hours NNNNN

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Service type outlet—paid staff hours worked, total hours NNNNN

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Paid staff hours worked
METEOR identifier:	680399
Registration status:	Disability , Standard 15/12/2017
Definition:	The total number of hours worked by paid staff in a service type outlet.
Data Element Concept:	Service type outlet—paid staff hours worked
Value Domain:	Total hours NNNNN

Value domain attributes

Representational attributes

Representation class:	Total
Data type:	Number
Format:	NNNNN
Maximum character length:	5
Unit of measure:	Hour (h)

Collection and usage attributes

Guide for use:	Total hours expressed as 00000, 00001, 00425 etc.
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Data element attributes

Collection and usage attributes

Guide for use:	This item is asking for actual staff hours worked, not the rostered hours or full-time equivalent staff. Contract staff employed through an agency are included where the contract is for the supply of labour (e.g. nursing) rather than of products (e.g. photocopier maintenance).
Collection methods:	In some collections this metadata item may be collected for a specified week. Other collections may specify a 'usual' week or an average week calculated from a number of weeks or the entire year.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
Origin:	Australian Institute of Health and Welfare 2002. Commonwealth State/Territory Disability Agreement National Minimum Data Set collection: Data guide-data items and definitions 2002-03. Canberra: AIHW

Relational attributes

Related metadata references:

Supersedes [Service type outlet—hours worked \(paid staff\), total hours NNNNN Community Services \(retired\)](#), Standard 10/04/2013
[Disability](#), Superseded 15/12/2017

Implementation in Data Set Specifications:

[Disability Services NMDS 2017–18](#)
[Disability](#), Superseded 05/07/2019
Implementation start date: 01/07/2017
Implementation end date: 30/06/2018
DSS specific information:

In the Disability Services National Minimum Data Set (DS NMDS), hours worked by paid staff refers to the actual total hours worked by all paid staff for a [service type outlet](#), not full-time equivalents or rostered weekly hours. It includes hours worked by paid staff on behalf of the service type outlet both directly delivered to [service users](#), and indirectly to service users (for example, indirect hours such as related committee meetings).

Paid staff are defined as those who are employed on a permanent, part-time or casual basis under an employment or other contract (including contract staff).

This data element is collected twice within the DS NMDS:

- the actual total hours worked by all paid staff for a service type outlet in the 7-day **reference** week (i.e. for the week preceding the end of the reporting period); and
- actual total hours worked by all paid staff for a service type outlet for a **typical** 7-day week.

Staff hours should be rounded up to the nearest whole hour.

Inclusions and exclusions for the calculation of staff hours:

- Includes:
 - staff hours worked by administrative staff, managers etc. (i.e. indirect staff relating to this service type outlet)
 - staff hours worked by Board members relating to this service type
 - staff hours worked on committees or at meetings relevant to this service type
 - staff hours worked as paid overtime (to be included with paid staff hours)
 - staff hours worked while staff receive payment for sleepover duties
 - staff hours worked by staff contracted to clean premises.
 - staff hours worked by staff receiving training relevant to this service type
 - staff hours worked while travelling to a location to assist/visit a service user.
- Excludes:
 - staff hours worked as unpaid work by usually paid or contract staff (should be included with unpaid staff hours)
 - staff hours for workers on leave (including public holidays, paid/unpaid sick leave, i.e. this data element relates to staff hours worked, not staff hours paid for)
 - staff hours normally worked in positions that are currently vacant
 - staff hours allocated to non-National Disability Agreement (NDA) service users.

For [funded agencies](#) with multiple service type outlets (and where staff hours per service type outlet are not known), all staff should be apportioned across service type outlets. To apportion staff across different service type outlets it is recommended that agencies:

- use fortnightly rosters as a starting point
- apportion total staff hours across funded service types
- divide this figure by two to get weekly staff hours for the week preceding the end of the reporting period.

This item is asking for hours worked by staff on behalf of this service type outlet both directly delivered to service users and on behalf of this service type outlet more generally (that is, indirect hours such as related committee meetings).

A funded agency may receive funding from multiple sources, however for DS NMDS purposes, only those services provided using NDA funds should be recorded. Where a funded agency is unable to differentiate all data according to funding source (i.e. NDA or other), they are asked to provide full details (in this case, staff hours) regardless of funding source.

If the service type outlet is funded to provide service type 2.06 *Case management, local coordination and development*, the following rules for calculating staff hours apply:

- record staff hours relating to the case coordination/management/brokerage activities undertaken (including administrative time, board member time etc. as above)
- do not record the staff hours for the agencies who provide any services arranged, purchased or brokered by your service type outlet as part of providing service type 2.06
- see also data elements 17e–f '[hours received](#)' per service user, as similar rules apply to the calculation of hours received by service users.

If the service type outlet sub-contracts the provision of part or all of a service type (other than 2.06) they are funded to provide to another agency:

- the service type outlet who is sub-contracting another agency is responsible for providing relevant details about the sub-contracted activity (for example, in-home accommodation support provider sub-contracting the provision of some in-home accommodation support to another agency, which may or may not be funded under the NDA)
- the service type outlet who is sub-contracting another agency should include an estimate of the staff hours sub-contracted in this way with the staff hours allocation for their service type outlet (and the sub-contractor outlet should not include these hours in their service type outlet return, if they are also included in the DS NMDS)
- see also data elements 17e–f '[hours received](#)' per service user, as similar rules apply to the calculation of hours received by service users.

[Disability Services NMDS 2018–19](#)

[Disability](#), Standard 05/07/2019

Implementation start date: 01/07/2018

Implementation end date: 30/06/2019

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