

Service episode—service cessation reason, NDA code N[N]

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Service episode—service cessation reason, NDA code N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service cessation reason
Synonymous names:	Main reason for cessation of services
METEOR identifier:	680362
Registration status:	Disability , Standard 15/12/2017
Definition:	The reason a National Disability Agreement service user ceased to receive a service from a service type outlet, as represented by a code.
Data Element Concept:	Service episode—service cessation reason
Value Domain:	Reason for NDA service cessation code N[N]

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N[N]
Maximum character length:	2

	Value	Meaning
Permissible values:	1	Service user no longer needs assistance - moved to mainstream services
	2	Service user no longer needs assistance - other
	3	Service user moved to residential, institutional or supported accommodation setting
	4	Service user's needs have increased - other service type required
	5	Service terminated due to budget/staffing constraints
	6	Service terminated due to Occupational Health and Safety (OHS) reasons
	7	Service user moved out of area
	8	Service user died
	9	Service user terminated service
	10	Other
	11	Service user transitioned to National Disability Insurance Scheme (NDIS)
Supplementary values:	99	Not stated/inadequately described

Collection and usage attributes

Guide for use:

Where the client has ceased to receive services for more than one reason, record the main or primary reason for the cessation of service.

CODE 1 Service user no longer needs assistance—moved to mainstream services

The service user has moved on to mainstream services (e.g. to TAFE or further education, from employment service to paid open labour market).

CODE 2 Service user no longer needs assistance—other

The service user's needs have decreased, may be managing on their own, or making use of other assistance, or the original problem has been resolved or no longer exists (e.g. a service user's needs have decreased and they move from a high intensity respite service to a recreation program).

CODE 3 Service user moved to residential, institutional or supported accommodation setting

The service user no longer needs assistance from the service type outlet as they have moved to a residential or institutional care setting (e.g. hospital, residential aged care facility) or to supported accommodation/living facility (e.g. group home).

CODE 4 Service user's needs have increased—other service type required

The service user's needs have increased to the point where the service type outlet is no longer the most appropriate service type outlet.

CODE 5 Service terminated due to budget/staffing constraints

The service user's needs have not changed but the service type outlet can no longer provide assistance due to budget or staff constraints.

CODE 6 Service terminated due to Occupational Health and Safety (OHS) reasons

Service type outlet terminated service to service user for worker (or volunteer) occupational health and safety reasons.

CODE 7 Service user moved out of area

The service user ceased to receive assistance from the service type outlet because the service user moved out of the geographic area of coverage of the service type outlet. That is, the reason the service type outlet ceased to assist the service user is primarily because of a change in the service user's residential location and not because of any change in their need for assistance.

CODE 9 Service user terminated service

The decision to cease receiving assistance from the service type outlet is made by the service user. That is, it was the service user's choice and not the result of any agency assessment of need or change in the service user's external circumstances. If the service user had not made this choice they would have continued to receive assistance from the agency.

CODE 10 Other

The reason for the service user ceasing to receive assistance from the service type outlet is not listed above or is unknown. Includes the situation where a service user is no longer eligible for services due to age. 'Other' should only be indicated where other responses do not represent the user's reasons for cessation of service.

CODE 11 Service user transitioned to National Disability Insurance Scheme (NDIS)

The service user has transitioned to the NDIS, that is, the service user has an approved plan and funding is available through the National Disability Insurance Agency (NDIA). This includes if a service user is receiving some component of their services from jurisdictions as 'cash' contributions or 'in-kind' contributions. **NOTE:** this code is not used by service type outlets, it is created by jurisdictions before submitting their data to the Australian Institute of Health and Welfare using information supplied to the jurisdictions by the NDIA.

Data element attributes

Collection and usage attributes

Collection methods: The main reason for cessation of services must relate to the service type outlet ID (and associated service type).

The Service episode—episode end date, DDMMYYYY must also be completed.

Comments: Reason for cessation of service provides information about the circumstances surrounding the ending of a service user's receipt of services from a service type outlet. This data item contributes to a general understanding of the patterns of transition and service user movements into and out of the support services. Reason for cessation of services also gives some indication of the relationship between service user turnover, factors relating to the service type outlet's operations and changes in service user needs and circumstances.

Source and reference attributes

Submitting organisation: National Disability Data Network (NDDN)

Reference documents: Australian Institute of Health and Welfare 2016. Disability Services National Minimum Data Set: data guide, July 2016. Cat. no. DAT 4. Canberra: AIHW.

Relational attributes

Related metadata references: Supersedes [Service episode—service cessation reason, NDA code N\[N\] Disability](#), Superseded 15/12/2017

See also [Service episode—service cessation reason, disability code N\[N\] Community Services \(retired\)](#), Standard 10/04/2013
[Disability](#), Standard 13/08/2015

Implementation in Data Set Specifications: [Disability Services NMDS 2017–18 Disability](#), Superseded 05/07/2019
Implementation start date: 01/07/2017
Implementation end date: 30/06/2018
Conditional obligation:

In the Disability Services National Minimum Data Set (DS NMDS), this data element is only answered for [service users](#) who have stopped receiving services from the [service type outlet](#). Otherwise it is left blank.

DSS specific information:

The '[Service episode—episode end date, DDMMYYYY](#)' and '[Service event—last service provision date, DDMMYYYY](#)' should also be completed for service users who have exited.

[Disability Services NMDS 2018–19 Disability](#), Standard 05/07/2019
Implementation start date: 01/07/2018
Implementation end date: 30/06/2019
Conditional obligation:

In the Disability Services National Minimum Data Set (DS NMDS), this data element is only answered for [service users](#) who have stopped receiving services from the [service type outlet](#). Otherwise it is left blank.

DSS specific information:

The '[Service episode—episode end date, DDMMYYYY](#)' and '[Service event—last service provision date, DDMMYYYY](#)' should also be completed for service users who have exited.