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Non-admitted patient service event—service delivery mode, code N

Identifying and definitional attributes

Metadata item type: Data Element

Short name: Service delivery mode

Synonymous names: Service mode

METEOR identifier: 679543

Registration status: Health, Superseded 17/07/2020

Definition: The method of communication between a non-admitted patient and a

healthcare provider during a service event, as represented by a code.

Data element concept attributes

Identifying and definitional attributes

Data element concept: Non-admitted patient service event—service delivery mode

METEOR identifier: 652494

Registration status: Health, Standard 05/10/2016

Tasmanian Health, Standard 06/12/2023

Definition: The method of communication between a non-admitted patient and a healthcare

provider during a service event.

Object class: Non-admitted patient service event

Property: Service delivery mode

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Value domain attributes

Identifying and definitional attributes

Value domain: Service delivery mode code N

METEOR identifier: 679545

Registration status: <u>Health,</u> Superseded 17/07/2020

Definition: A code set representing the method of communication between the patient or client

and the healthcare provider.

Representational attributes

Representation class: Code

Data type: Number

Format: N

Maximum character length: 1

Value Meaning

Permissible values: 1 In person

2 Telephone

3 Videoconference

4 Electronic mail

5 Postal/courier service

8 Other

Collection and usage attributes

Guide for use: CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service

delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes

teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment.

Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

Comments: Guide for use sourced from Queensland Health (data element QHLTH 040780).

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Data element attributes

Collection and usage attributes

Collection methods: The mode is from the point of view of the patient in relation to the healthcare

provider who records the service event in the patient's medical record.

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Relational attributes

Related metadata references:

Supersedes Non-admitted patient service event—service delivery mode, code N

Health, Superseded 25/01/2018

Has been superseded by Non-admitted patient service event—service delivery

mode, code N

Health, Superseded 05/02/2021

See also Appointment—service delivery mode, code AAA

WA Health, Standard 24/04/2015

See also Non-admitted patient service event—service delivery setting, code N

Health, Superseded 05/10/2016

Specifications:

Independent Hospital Pricing Authority, Superseded 30/06/2019

Implementation start date: 01/07/2018 Implementation end date: 30/06/2019

Non-admitted patient NBEDS 2018-19 Health, Superseded 12/12/2018 Implementation start date: 01/07/2018 Implementation end date: 30/06/2019