

# **Service Agreement - Department of Health and Human Services Tasmania: 2017 ACC 1-2 - Emergency Department - Percentage of triage 1 and all emergency department presentations seen within the recommended triage time, 2017**

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# Service Agreement - Department of Health and Human Services Tasmania: 2017 ACC 1-2 - Emergency Department - Percentage of triage 1 and all emergency department presentations seen within the recommended triage time, 2017

## Identifying and definitional attributes

|                             |                                                                                                                                                                                                                           |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Metadata item type:</b>  | Indicator                                                                                                                                                                                                                 |
| <b>Indicator type:</b>      | Indicator                                                                                                                                                                                                                 |
| <b>Short name:</b>          | Triage 1 and all emergency department patients seen within national benchmarks (percentage)                                                                                                                               |
| <b>METEOR identifier:</b>   | 675844                                                                                                                                                                                                                    |
| <b>Registration status:</b> | <a href="#">Tasmanian Health</a> , Superseded 28/03/2019                                                                                                                                                                  |
| <b>Description:</b>         | This indicator measures the percentage of patients that are treated within the national recommended benchmark for waiting times for triage category 1 and all triage categories in public hospital emergency departments. |
| <b>Indicator set:</b>       | <a href="#">Service Agreement - Department of Health and Human Services Tasmania: 2017 Tasmanian Health</a> , Superseded 28/03/2019                                                                                       |
| <b>Outcome area:</b>        | <a href="#">Emergency Department access</a><br><a href="#">Tasmanian Health</a> , Standard 07/12/2016                                                                                                                     |

## Collection and usage attributes

|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                    |                                |
|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------------|--------------------------------|
| <b>Computation description:</b>                                                    | <p>The definitions applied are consistent with the national definitions used for reporting against the National Partnership Agreement on Hospital and Health Workforce Reform. The definitions include presentations that have been assigned a triage category between 1 and 5. Presentations that are 'did not wait', 'dead on arrival' or the waiting time to service delivery is invalid are excluded for the purpose of calculating this indicator. See Australasian Triage Scale from the Australasian College for Emergency Medicine for a description of each triage category, including indicative clinical descriptors.</p> <p>Time to treatment is calculated by subtracting the date and time the patient presented to the emergency department from the date and time treatment commenced. The time to treatment is then compared to the recommended treatment time for the allocated initial triage category.</p> <p>The indicator is calculated for triage category 1 and all triage categories and presented as a percentage.</p> |                                |                                                                                    |                                |
| <b>Computation:</b>                                                                | <p><math>100 \times (\text{Numerator} \div \text{Denominator})</math></p> <p>Calculated separately for triage category 1 and all triage categories.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                |                                                                                    |                                |
| <b>Numerator:</b>                                                                  | <p>Total number of presentations to emergency departments that were treated within benchmarks for triage category 1:</p> <ul style="list-style-type: none"><li>• Triage category 1: seen within seconds, calculated as less than 2 minutes (being a waiting time of 2 or below, which allows for 2:59 seconds*).</li></ul> <p>* This is in line with the national reporting standards.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                |                                                                                    |                                |
| <b>Numerator data elements:</b>                                                    | <table><tr><td><b>Data Element / Data Set</b></td></tr><tr><td><a href="#">Establishment—organisation identifier, (Tasmanian) identifier NNNN</a></td></tr><tr><td><b>Data Element / Data Set</b></td></tr></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Data Element / Data Set</b> | <a href="#">Establishment—organisation identifier, (Tasmanian) identifier NNNN</a> | <b>Data Element / Data Set</b> |
| <b>Data Element / Data Set</b>                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                    |                                |
| <a href="#">Establishment—organisation identifier, (Tasmanian) identifier NNNN</a> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                    |                                |
| <b>Data Element / Data Set</b>                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                    |                                |

[Non-admitted patient emergency department service episode—triage category. \(Tasmanian\) code N](#)

**Guide for use**

Data is obtained from the [TriageCategoryRefId] field in Health Central.

**Data Element / Data Set**

[Episode of care—episode identifier, N\[NNNNNN\]](#)

**Guide for use**

Data is obtained from the [EmergencyIdentifier] field in Health Central.

**Data Element / Data Set**

[Emergency department stay—physical departure date, DDMMYYYY](#)

**Guide for use**

Data is obtained from the [DepartureDateTime] field in Health Central.

**Data Element / Data Set**

[Emergency department stay—physical departure time, hhmm](#)

**Guide for use**

Data is obtained from the [DepartureDateTime] field in Health Central.

**Data Element / Data Set**

[Emergency department stay—waiting time \(to commencement of clinical care\), total minutes NNNNN](#)

**Guide for use**

Calculated by subtracting date and time the patient presents at the emergency department from date and time of commencement of service event. Although triage category 1 is measured in seconds, it is recognised that the data will not be collected with this precision.

Data is obtained from the [WaitDurationInMins] field in Health Central.

**Data Element / Data Set**

[Non-admitted patient emergency department service episode—episode end status. \(Tasmanian\) code N](#)

**Guide for use**

Data is obtained from the [DepartureMethodRefId] field in Health Central and excludes records with the Episode end status indicate they departed to the following:

| Value | Meaning                                                |
|-------|--------------------------------------------------------|
| 4     | 4 Did not wait to be seen by a healthcare professional |
| 7     | 7 Dead on arrival and not treated                      |

**Denominator:**

Total number of triage category 1 and all triage categories presentations to emergency departments

**Denominator data elements:****Data Element / Data Set**

[Establishment—organisation identifier, \(Tasmanian\) identifier NNNN](#)

**Data Element / Data Set**

[Non-admitted patient emergency department service episode—triage category, \(Tasmanian\) code N](#)

**Guide for use**

Data is obtained from the [TriageCategoryRefId] field in Health Central and includes records with the triage category 1 and all triage categories.

**Data Element / Data Set**

[Episode of care—episode identifier, N\[NNNNNN\]](#)

**Guide for use**

Data is obtained from the [EmergencyIdentifier] field in Health Central.

**Data Element / Data Set**

[Emergency department stay—physical departure date, DDMMYYYY](#)

**Guide for use**

Data is obtained from the [DepartureDateTime] field in Health Central.

**Data Element / Data Set**

[Emergency department stay—physical departure time, hhmm](#)

**Guide for use**

Data is obtained from the [DepartureDateTime] field in Health Central.

**Data Element / Data Set**

[Non-admitted patient emergency department service episode—episode end status, \(Tasmanian\) code N](#)

**Guide for use**

Data is obtained from the [DepartureMethodRefId] field in Health Central and excludes records with the Episode end status indicate they departed to the following:

| Value | Meaning                                                |
|-------|--------------------------------------------------------|
| 4     | 4 Did not wait to be seen by a healthcare professional |
| 7     | 7 Dead on arrival and not treated                      |

**Disaggregation:**

Specified disaggregation: Hospital, triage category and reporting month based on the date of the end of the emergency department stay

**Disaggregation data elements:**

**Data Element / Data Set**

[Establishment—organisation identifier, \(Tasmanian\) identifier NNNN](#)

**Data Element / Data Set**

[Non-admitted patient emergency department service episode—triage category, \(Tasmanian\) code N](#)

**Data Element / Data Set**

[Emergency department stay—physical departure date, DDMMYYYY](#)

**Guide for use**

Data is obtained from the [DepartureDateTime] field in Health Central.

**Data Element / Data Set**

[Emergency department stay—physical departure time, hhmm](#)

**Guide for use**

Data is obtained from the [DepartureDateTime] field in Health Central.

## Representational attributes

**Representation class:** Percentage

**Data type:** Real

**Unit of measure:** Person

**Format:** NN[N]

## Accountability attributes

**Reporting requirements:**

- 2017-18 Service Agreement

## Relational attributes

**Related metadata references:**

Supersedes [Service Agreement - Department of Health and Human Services Tasmania: 2016, ACC 1-2, Emergency Department , Percentage of triage 1 and all emergency department presentations seen within the recommended triage time, 2016](#)

[Tasmanian Health](#), Superseded 28/03/2019

Has been superseded by [Service Agreement - Department of Health Tasmania: 2018, Emergency Department - Percentage of triage 1 and all emergency department presentations seen within the recommended triage time, 2018](#)

[Tasmanian Health](#), Superseded 24/07/2019