

Service Agreement - Department of Health and Human Services Tasmania: 2017

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Service Agreement - Department of Health and Human Services Tasmania: 2017

Identifying and definitional attributes

Metadata item type:	Indicator Set
Indicator set type:	Other
METEOR identifier:	675810
Registration status:	Tasmanian Health , Superseded 28/03/2019
Description:	<p>Service Agreements between Minister for Health and the Governing Council's of Tasmanian Health Service.</p> <p>The Service Level Agreement is the key accountability agreement between the Tasmanian Government and the Governing Council of the Tasmanian Health Service (THS). It is a negotiated agreement between the Minister for Health and the THS Governing Council, and sets out:</p> <ul style="list-style-type: none">• a schedule of services to be provided by the THS• performance goals and objectives for the THS• performance standards, performance targets and performance measures for the THS• reporting requirements• a THS performance management process• THS funding provisions. <p>Service Level Agreements are to be finalised by 30 June each year.</p> <p>Under the National Health Reform Agreement, Service Level Agreements must also be publicly released within 14 calendar days of their finalisation or amendment.</p> <p>Under the <i>Tasmanian Health Organisations Act 2011</i>, the Service Level Agreements are to be tabled before each House of Parliament, within 10 sitting days after the service agreement is finalised or an amendment is signed.</p>

Relational attributes

Related metadata references:	<p>Supersedes Service Agreement - Department of Health and Human Services Tasmania: 2016</p> <p>Tasmanian Health, Superseded 28/03/2019</p> <p>Has been superseded by Service Plan - Department of Health Tasmania: 2018</p> <p>Tasmanian Health, Superseded 24/07/2019</p>
Outcome areas linked to this Indicator set:	<p>Elective surgery access</p> <p>Tasmanian Health, Standard 07/12/2016</p> <p>Emergency Department access</p> <p>Tasmanian Health, Standard 07/12/2016</p>

**Indicators linked to this
Indicator set:**

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC 1-2 - Emergency Department - Percentage of triage 1 and all emergency department presentations seen within the recommended triage time, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC3 - Emergency Department - Percentage of emergency department did not wait presentations, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC4 - Emergency Department - Percentage of all emergency department patients with an ED length of stay less than 4 hours, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC5 - Emergency Department - Percentage of emergency department patients admitted through the ED with an ED length of stay less than 8 hours, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC6 - Emergency Department - Percentage of all emergency department patients with an ED length of stay less than 24 hours, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC7, 10, 13 - Elective Surgery - Number of elective surgery patients who are treated in turn by urgency category, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC8, 11, 14 - Elective Surgery - Percentage of elective surgery patients seen within the clinically recommended time by urgency category, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACC9, 12, 15 - Elective Surgery - Category 1-3 maximum overdue days, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACT1 - National Weighted Activity Units, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, ACT2 - Elective Surgery - Elective surgery admissions, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, EF3 - 28 day readmission rate - all patients \(excludes mental health patients\), 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, EFF3-4, Emergency Department - Total time \(hours\) spent by ambulance presentations in offload delay, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

[Service Agreement - Department of Health and Human Services Tasmania: 2017, EFF5 - Elective Surgery - Number of hospital initiated postponements for pre and post admission for Elective Surgery procedures, 2017](#)

[Tasmanian Health](#), Superseded 28/03/2019

Collection and usage attributes

Implementation start date: 01/07/2017

Implementation end date: 30/06/2018

Source and reference attributes

Submitting organisation: Department of Health and Human Services Tasmania