METeOR download: Opening a Word download using Chrome internet browser

If you are using the Chrome internet browser to run a Word format METeOR download, a message will appear advising that the document cannot be opened because there are problems with the contents (see example message below).

| Microsoft Word | | 8 22 | | |
|--|----|-------------|--|--|
| The file DSS_download_641349.docx cannot be opened because there are problems with the contents. | | | | |
| | ОК | Details >>> | | |
| | | | | |

Depending on whether you are running a basic or an advance download, the document's file extension needs to be changed from either '.xml' or '.docx' to '.doc'. Changing the file extension to '.doc' will enable the document to be opened. The process to do this is in the steps below.

Steps to change METeOR download file extension

1. Once you have run the download, the download document will appear at the bottom of the screen

Advanced download example:

| Home | Search Advanced search Help Contact us My items (0) My |
|-------------------|--|
| Browse registry | |
| Where do I start? | Advanced download options |
| Search archive | Please specify the file options that you would like for this document. |
| | Would you like the document to present the data set specification in long or short form? Long form DSS documents inclu related data elements extracted along with the DSS while the short form document contains the DSS item only. |
| | Short form |
| | Long form |
| | Would you like the document to include an appendix of supporting metadata items? For example, if you download a of data elements, this appendix will comprise any object classes, properties, classification schernes or glossary items to these data elements. |
| | Include supporting items |
| | Would you like the metadata item(s) in the document to be printed and ordered by short (common) name or technical na |
| | Short name |
| | Technical name |
| | Would you like the document to comprise metadata items in technical or user friendly format? Technical format includes detailed hierarchical list of data items (DE, DSS/NMDS/Cluster) attached to the parent data set specification. User frience includes a list of direct relationships to the data set specification only. |
| | Technical |
| | User friendly |
| | Would you like the document to include registry management attributes of downloaded items? |
| | Include registry management attributes |
| | Would you like to download your customised document as a Microsoft Word 2003 (Word) or Portable Document Format (Please note our comments about the quality of PDF documents available from METeOR. |
| | Microsoft Word 2003 (Word) |
| | Portable Document Format (PDF) |
| | Download |
| | |

Basic download example:



2. Click on the arrow next to the downloaded item at the bottom of the page.



3. Select 'Show in folder'.



4. Depending on the type of download you selected, the document will download to Windows Explorer (or equivalent) with either an '.xml' or '.docx' file extension.



5. To change the file extension, click on the document name using the right mouse button and select 'Rename' and replace the '.xml' or '.docx' file extension with '.doc'.



6. The following dialogue box will appear with a message to confirm you want to change the file extension. Click 'Yes'.

| Rename | |
|--------|---|
| ▲ | If you change a file name extension, the file might become unusable. Are you sure you want to change it? |
| | Yes No |

7. Once the download has a '.doc' extension, it can be opened by double-clicking on the document.

