

Person—overall experience of care, 5 point performance scale code N

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Person—overall experience of care, 5 point performance scale code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Overall experience of care
METEOR identifier:	634981
Registration status:	Health , Standard 25/01/2018
Definition:	A descriptor of a person's overall experience of care, as represented by a code.
Data Element Concept:	Person—overall experience of care
Value Domain:	5 point performance scale code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Poor
	2	Fair
	3	Good
	4	Very good
	5	Excellent
Supplementary values:	7	Not applicable
	9	Not stated/inadequately described

Collection and usage attributes

Guide for use:	Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question.
----------------	---

Source and reference attributes

Submitting organisation:	Mental Health Information Strategy Standing Committee
--------------------------	---

Data element attributes

Source and reference attributes

Submitting organisation:	Mental Health Information Strategy Standing Committee
Steward:	Australian Institute of Health and Welfare

Relational attributes

Implementation in Data Set Specifications: [Your Experience of Service National Best Endeavours Data Set](#)
[Health](#), Superseded 15/04/2021

DSS specific information:

This relates to question 26 of the YES survey instrument. The full question is: As a result of your experience with the service in the last 3 months or less, overall, how would you rate your experience of care with this service in the last 3 months? *Poor, Fair, Good, Very Good, or Excellent?*

[Your Experience of Service National Best Endeavours Data Set 2019–](#)

[Health](#), Standard 15/04/2021

DSS specific information:

This relates to question 26 of the YES survey instrument. The full question is: As a result of your experience with the service in the last 3 months or less, overall, how would you rate your experience of care with this service in the last 3 months? *Poor, Fair, Good, Very Good, or Excellent?*