

# Person—information given about service, 5 point performance scale code N

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# Person—information given about service, 5 point performance scale code N

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Information given about service
<b>METEOR identifier:</b>	634926
<b>Registration status:</b>	<a href="#">Health</a> , Standard 25/01/2018
<b>Definition:</b>	A descriptor of how well information about a service was provided to a person, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Person—information given about service</a>
<b>Value Domain:</b>	<a href="#">5 point performance scale code N</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N
<b>Maximum character length:</b>	1

	Value	Meaning
<b>Permissible values:</b>	1	Poor
	2	Fair
	3	Good
	4	Very good
	5	Excellent
<b>Supplementary values:</b>	7	Not applicable
	9	Not stated/inadequately described

## Collection and usage attributes

<b>Guide for use:</b>	Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question.
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## Source and reference attributes

<b>Submitting organisation:</b>	Mental Health Information Strategy Standing Committee
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## Data element attributes

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<b>Submitting organisation:</b>	Mental Health Information Strategy Standing Committee
<b>Steward:</b>	<a href="#">Australian Institute of Health and Welfare</a>

## Relational attributes

**Implementation in Data Set Specifications:** [Your Experience of Service National Best Endeavours Data Set](#)  
[Health](#), Superseded 15/04/2021

***DSS specific information:***

This relates to question 18 of the YES survey instrument. The full question is:  
Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?*

[Your Experience of Service National Best Endeavours Data Set 2019–](#)

[Health](#), Standard 15/04/2021

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