

Person—information given about service, 5 point performance scale code N

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Person—information given about service, 5 point performance scale code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Information given about service
METEOR identifier:	634926
Registration status:	Health , Standard 25/01/2018
Definition:	A descriptor of how well information about a service was provided to a person, as represented by a code.

Data element concept attributes

Identifying and definitional attributes

Data element concept:	Person—information given about service
METEOR identifier:	634920
Registration status:	Health , Standard 25/01/2018
Definition:	A descriptor of how well information about a service was provided to a person.
Object class:	Person
Property:	Information given about service

Source and reference attributes

Submitting organisation: Mental Health Information Strategy Standing Committee

Value domain attributes

Identifying and definitional attributes

Value domain:	5 point performance scale code N
METEOR identifier:	634715
Registration status:	Health , Standard 25/01/2018
Definition:	A code set representing performance responses on a 5 point Likert scale.

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Poor
	2	Fair
	3	Good
	4	Very good
	5	Excellent

Supplementary values:	7	Not applicable
	9	Not stated/inadequately described

Collection and usage attributes

Guide for use: Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question.

Source and reference attributes

Submitting organisation: Mental Health Information Strategy Standing Committee

Data element attributes

Source and reference attributes

Submitting organisation: Mental Health Information Strategy Standing Committee

Steward: [Australian Institute of Health and Welfare](#)

Relational attributes

Implementation in Data Set Specifications: [Your Experience of Service National Best Endeavours Data Set Health](#), Superseded 15/04/2021

DSS specific information:

This relates to question 18 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?*

[Your Experience of Service National Best Endeavours Data Set 2019–Health](#), Standard 15/04/2021

DSS specific information:

This relates to question 18 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?*