

Person—information given about service, 5 point performance scale code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Information given about service
METEOR identifier:	634926
Registration status:	<ul style="list-style-type: none">• Health, Standard 25/01/2018
Definition:	A descriptor of how well information about a service was provided to a person, as represented by a code.
Data Element Concept:	Person—information given about service

Value domain attributes

Representational attributes

Representation class:	Code												
Data type:	Number												
Format:	N												
Maximum character length:	1												
Permissible values:	<table><thead><tr><th>Value</th><th>Meaning</th></tr></thead><tbody><tr><td>1</td><td>Poor</td></tr><tr><td>2</td><td>Fair</td></tr><tr><td>3</td><td>Good</td></tr><tr><td>4</td><td>Very good</td></tr><tr><td>5</td><td>Excellent</td></tr></tbody></table>	Value	Meaning	1	Poor	2	Fair	3	Good	4	Very good	5	Excellent
Value	Meaning												
1	Poor												
2	Fair												
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Supplementary values:	<table><thead><tr><th>Value</th><th>Meaning</th></tr></thead><tbody><tr><td>7</td><td>Not applicable</td></tr><tr><td>9</td><td>Not stated/inadequately described</td></tr></tbody></table>	Value	Meaning	7	Not applicable	9	Not stated/inadequately described
Value	Meaning						
7	Not applicable						
9	Not stated/inadequately described						

Collection and usage attributes

Guide for use: Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question.

Source and reference attributes

Submitting organisation: Mental Health Information Strategy Standing Committee

Data element attributes

Source and reference attributes

Submitting organisation: Mental Health Information Strategy Standing Committee

Steward: [Australian Institute of Health and Welfare](#)

Relational attributes

Implementation in Data Set Specifications: [Your Experience of Service National Best Endeavours Data Set Health](#), Superseded 15/04/2021

DSS specific information:

This relates to question 18 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?*

[Your Experience of Service National Best Endeavours Data Set 2019–Health](#), Standard 15/04/2021

DSS specific information:

This relates to question 18 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?*

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