Person—fair treatment if a complaint was made, 5 point frequency scale code N

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# Person—fair treatment if a complaint was made, 5 point frequency scale code N

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Fair treatment if a complaint was made |
| METEOR identifier: | 634843 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 25/01/2018 |
| Definition: | A descriptor of how often a person believed that they would receive fair treatment if a complaint was made, as represented by a code. |
| Data Element Concept: | [Person—fair treatment if a complaint was made](https://meteor.aihw.gov.au/content/634840) |
| Value Domain: | [5 point frequency scale code N](https://meteor.aihw.gov.au/content/633642) |

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| --- | --- | --- |
| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Never |
|  | 2 | Rarely |
|  | 3 | Sometimes |
|  | 4 | Usually |
|  | 5 | Always |
| Supplementary values: | 7 | Not applicable |
|  | 9 | Not stated/inadequately described |

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| --- | --- |
| Collection and usage attributes | |
| Guide for use: | Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question. |

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| --- | --- |
| Source and reference attributes | |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |

|  |  |
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| Data element attributes | |
| Source and reference attributes | |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |
| Steward: | [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/content/246013) |
| Relational attributes | |
| Implementation in Data Set Specifications: | [Your Experience of Service National Best Endeavours Data Set](https://meteor.aihw.gov.au/content/635068)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 15/04/2021  ***DSS specific information:***  This relates to question 9 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, you believe that you would receive fair treatment if you made a complaint *Never, Rarely, Sometimes, Usually, Always or Not applicable?*  [Your Experience of Service National Best Endeavours Data Set 2019–](https://meteor.aihw.gov.au/content/738452)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 15/04/2021  ***DSS specific information:***  This relates to question 9 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, you believe that you would receive fair treatment if you made a complaint *Never, Rarely, Sometimes, Usually, Always or Not applicable?* |