Person—fair treatment if a complaint was made

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# Person—fair treatment if a complaint was made

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| Identifying and definitional attributes |
| Metadata item type: | Data Element Concept |
| METEOR identifier: | 634840 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 25/01/2018 |
| Definition: | A descriptor of how often a person believed that they would receive fair treatment if a complaint was made. |

## Object Class attributes

### Identifying and definitional attributes

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| Object class: | [Person](https://meteor.aihw.gov.au/content/268955) |
| Definition: | A human being. |
| Collection and usage attributes |
| Comments: | Prior to 13 March 2018, the definition of the ‘Person’ Object class was ‘A human being, whether man, woman or child’. From 13 March 2018, the definition was edited by removing the words ‘…whether man, woman or child’ so that a person is defined as ‘A human being’. This amendment was undertaken to align the definition of a person with the *Australian Government Guidelines on the Recognition of Sex and Gender* and the Australian Bureau of Statistics (ABS) *Standard for Sex and Gender Variables*, which recognise that there are sex and gender types that are not exclusively male or female. |
| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Origin: | Macquarie University 2003. *The Macquarie Dictionary 3rd ed.* Sydney: The Macquarie Library Pty. Ltd |
| Reference documents: | Attorney-General's Department 2015. Australian Government Guidelines on the Recognition of Sex and Gender. Viewed 26 July 2016, <https://www.ag.gov.au/Publications/Pages/AustralianGovernmentGuidelinesontheRecognitionofSexandGender.aspx>ABS (Australian Bureau of Statistics) 2016. Standard for Sex and Gender Variables, 2016. ABS Cat. no. 1200.0.55.012. Canberra: ABS. Viewed 26 July 2016, [http://abs.gov.au/AUSSTATS/abs@.nsf/Lookup/1200.0.55.012Main+Features12016?OpenDocument](http://abs.gov.au/AUSSTATS/abs%40.nsf/Lookup/1200.0.55.012Main%2BFeatures12016?OpenDocument) |

## Property attributes

### Identifying and definitional attributes

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| Property: | [Fair treatment if a complaint was made](https://meteor.aihw.gov.au/content/634838) |
| Definition: | A descriptor of the extent to which there was belief that fair treatment would be received in the event of a complaint being made. |
| Property group: | [Service provision event](https://meteor.aihw.gov.au/content/274661) |
| Source and reference attributes |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |

## Data element concept attributes

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| Source and reference attributes |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |

### Relational attributes

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| Data Elements implementing this Data Element Concept: | [Person—fair treatment if a complaint was made, 5 point frequency scale code N](https://meteor.aihw.gov.au/content/634843)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 25/01/2018 |