

National Healthcare Agreement: PI 12–Waiting times for GPs, 2017

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National Healthcare Agreement: PI 12–Waiting times for GPs, 2017

Identifying and definitional attributes

Metadata item type:	Indicator
Indicator type:	Progress measure
Short name:	PI 12–Waiting times for GPs, 2017
METEOR identifier:	630014
Registration status:	Health , Superseded 30/01/2018
Description:	Length of time a person needs to wait to see a GP for an urgent appointment.
Indicator set:	National Healthcare Agreement (2017) Health , Superseded 30/01/2018
Outcome area:	Primary and Community Health Health , Standard 07/07/2010
Data quality statement:	National Healthcare Agreement: PI 12-Waiting times for GPs, 2017 QS Health , Standard 31/01/2017

Collection and usage attributes

Population group age from:	15 years
Computation description:	<p>The interpretation of 'urgent medical care' was left to the respondent.</p> <p>Numerator refers to waiting time for most recent appointment with a GP in the last 12 months.</p> <p>Population is limited to persons aged 15 years and over.</p> <p>Analysis by remoteness and Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-economic Disadvantage (IRSD) is based on usual residence of person.</p> <p>Presented as a percentage.</p> <p>95% confidence intervals and relative standard errors calculated for rates.</p>
Computation:	100 × (Numerator ÷ Denominator) calculated separately for each waiting time category (within 4 hours; 4 hours or more but within 24 hours; and 24 hours or more).
Numerator:	Number of persons who reported seeing a GP for urgent medical care (for their own health) within specified waiting time categories.

Numerator data elements:

Data Element / Data Set

People who reported seeing a GP for urgent medical care (for their own health)

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Person—age, total years N[NN]

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Specified waiting time categories

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Waiting time categories are: within 4 hours; more than 4 hours but within 24 hours; and more than 24 hours.

Data Element / Data Set

Aboriginal and Torres Strait Islander people in non-remote areas who reported seeing a GP for urgent medical care (for their own health)

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Person—age, total years N[NN]

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Specified waiting time categories

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Guide for use

Data source type: Survey

Denominator:

Total number of persons aged 15 years and over who reported seeing a GP for urgent medical care (for their own health) in the last 12 months.

Denominator data elements:

Data Element / Data Set

People who reported seeing a GP for urgent medical care (for their own health) in the last 12 months

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Person—age, total years N[NN]

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Aboriginal and Torres Strait Islander people in non-remote areas who reported seeing a GP for urgent medical care (for their own health) in the last 12 months

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Guide for use

Data source type: Survey

Data Element / Data Set

Person—age, total years N[NN]

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Guide for use

Data source type: Survey

Disaggregation:

2015–16—State and territory, by waiting time category.

2015–16—State and territory, by waiting time category, by (not reported):

- remoteness (Australian Statistical Geography Standard (ASGS) Remoteness Structure) (major cities, other)

2015–16—Nationally, by waiting time category, by (all not reported):

- sex
- 2011 Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socioeconomic Disadvantage (IRSD) deciles
- remoteness (Australian Statistical Geography Standard (ASGS) Remoteness Structure) (major cities, inner regional, outer regional, remote/very remote)

2015–16—State and territory (non-remote areas of Australia only), by waiting time category, by sex (not reported).

Some disaggregation may result in numbers too small for publication.

Disaggregation data elements:**Data Element / Data Set**

Person—area of usual residence

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Used for disaggregation by state/territory, remoteness and SEIFA IRSD

Data Element / Data Set

Person—area of usual residence

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Guide for use

Data source type: Survey

Used for disaggregation by state/territory

Data Element / Data Set

[Person—sex, code N](#)

Data Source

[ABS Patient Experience Survey \(PEX\)](#)

Guide for use

Data source type: Survey

Comments: Most recent data available for the 2017 National Healthcare Agreement performance reporting: 2015–16 (total population: PEx); 2012–13 (Indigenous only: AATSIHS).

Non-indigenous data from the Patient Experience Survey (PEx) may not be directly comparable with data for Indigenous people from the Australian Aboriginal and Torres Strait Islander Health Survey (AATSIHS).

Note, in terms of time series for this indicator, 2011–12 data are comparable to 2012–13. However, 2012–13 data may not be comparable to 2013–14 (as the position in the survey instrument has changed).

Representational attributes

Representation class: Percentage

Data type: Real

Unit of measure: Person

Format: N[NN].N

Indicator conceptual framework

Framework and dimensions: [Accessibility](#)

Data source attributes

Data sources:

Data Source

[ABS Patient Experience Survey \(PEx\)](#)

Frequency

Annual

Data custodian

Australian Bureau of Statistics

Data Source

[ABS Australian Aboriginal and Torres Strait Islander Health Survey \(AATSIHS\), 2012–13 \(National Aboriginal and Torres Strait Islander Health Survey component\)](#)

Data custodian

Australian Bureau of Statistics

Accountability attributes

Reporting requirements: National Healthcare Agreement

Organisation responsible for providing data: Australian Bureau of Statistics

Further data development / collection required: Specification: Final, the measure meets the intention of the indicator.

Source and reference attributes

Submitting organisation: Australian Bureau of Statistics

Relational attributes

Related metadata references:

Supersedes [National Healthcare Agreement: PI 12–Waiting times for GPs, 2016](#)
[Health](#), Superseded 31/01/2017

Has been superseded by [National Healthcare Agreement: PI 12–Waiting times for GPs, 2018](#)
[Health](#), Superseded 19/06/2019

See also [National Healthcare Agreement: PI 19–Selected potentially avoidable GP-type presentations to emergency departments, 2017](#)
[Health](#), Superseded 30/01/2018

See also [National Healthcare Agreement: PI 21a–Waiting times for emergency hospital care: Proportion seen on time, 2017](#)
[Health](#), Superseded 30/01/2018

See also [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2017](#)
[Health](#), Superseded 30/01/2018

See also [National Healthcare Agreement: PI 33–Full time equivalent employed health practitioners per 1,000 population \(by age group\), 2017](#)
[Health](#), Superseded 30/01/2018