

KPIs for Australian Public Mental Health Services: PI 03 – National Service Standards compliance, 2015–

Identifying and definitional attributes

Metadata item type:	Indicator
Indicator type:	Indicator
Short name:	MHS PI 03: National Service Standards compliance, 2015–
METEOR identifier:	596823
Registration status:	<ul style="list-style-type: none">• Health, Standard 19/11/2015

Description:	<p>Proportion of the mental health service organisation's services (weighted by expenditure) that have been reviewed against the National Standards for Mental Health Services. This indicator grades services into four categories:</p> <ul style="list-style-type: none">• Level 1: Services have been reviewed by an external accreditation agency and judged to have met all national standards• Level 2: Services have been reviewed by an external accreditation agency and judged to have met some but not all National Standards• Level 3: Services are: (i) in the process of being reviewed by an external accreditation agency but the outcomes are not known; or (ii) booked for review by an external accreditation agency• Level 4: Mental health services that do not meet criteria detailed under Levels 1 to 3. (i) Services engaged in self-assessment in relation to the National Standards but did not have a contractual arrangement with an external accreditation agency for review; (ii) Services had not commenced the preparations for review by an external accreditation agency but this was intended to be undertaken in the future; and (iii) It had not been resolved whether the service unit would undertake review by an external accreditation agency under the National standards.
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NOTE: This indicator is related to MHS PI03J: National Service Standards compliance (Jurisdictional level version). There are no technical differences in the calculation methodologies between the Service level version and the Jurisdictional level version of this indicator.

Rationale:	<p>The National Standards for Mental Health Services provide an agreed national framework for service quality and consistency. All Australian mental health services are required to be accredited against the National Standards.</p> <p>Implementation of the National Standards for Mental Health Services has been agreed by all jurisdictions.</p>
Indicator set:	<p>Key Performance Indicators for Australian Public Mental Health Services (Service level version) (2015–) Health, Superseded 16/02/2021</p>

Collection and usage attributes

Computation description: Coverage/Scope:
All specialised public mental health services, with the following exceptions:

- Aged care residential services subject to Australian Government residential aged care reporting and service standards requirements.

Methodology:

- Recurrent costs include costs directly attributable to specialised mental health services plus a proportional share of overhead costs (indirect expenditure). Cost data for this indicator are based on gross recurrent expenditure as compiled by State/Territory data providers according to the specifications of the Mental Health Establishments National Minimum Data Set. As such, it is subject to the concepts, definitions and costing methodology developed for the NMDS.
- Expenditure on service units reaching each of the four levels are to be summed when calculating numerator.

Computation: $(\text{Numerator} \div \text{Denominator}) \times 100$

Calculated separately for each level

Numerator: Total expenditure by mental health service organisations on specialised public mental health services that meet the definition of level X, where X is the level at which the indicator is being measured (either Level 1, Level 2, Level 3 or Level 4).

Denominator: Total mental health service organisation expenditure on specialised public mental health services.

Comments:

- Mapping of levels to National Minimum Data Set Mental Health Establishments (MHE) codes as follows: Level 1: MHE code 1; Level 2: MHE codes 2; Level 3: MHE codes 3-4; Level 4: MHE codes 5-7.
- Expenditure for services that meet MHE Code 8 should be excluded from the calculation of this indicator.

Representational attributes

Representation class: Proportion

Data type: Real

Unit of measure: Service type

Indicator conceptual framework

Framework and dimensions: [Appropriate](#)

[Capable](#)

Accountability attributes

Benchmark: Levels at which indicator can be useful for benchmarking:

- mental health service organisations
- regional group of services
- state/territory.

Further data development / collection required: This indicator can be accurately constructed using the Mental Health Establishments NMDS. This is based on the method used to track services developed for the previous National Standards for Mental Health Services (1996). This method will be used until a new approach is developed and implemented in national data collections.

Other issues caveats:

- External review is a process of negotiation between mental health service organisations and the accrediting agency. Accordingly, variations may exist in the extent to which all or some National Standards are deemed to be applicable to individual service units.
- A review may apply to the service units within a mental health service organisation, not the mental health service organisation as an entity in itself.
- External accreditation agencies such as the Australian Council on Healthcare Standards and Quality Improvement Council use differing review methodologies.

Source and reference attributes

Reference documents: Key Performance Indicators for Australian Public Mental Health Services, Third edition (2014)

Relational attributes

Related metadata references:

Has been superseded by [KPIs for Australian Public Mental Health Services: PI03 – National Mental Health Service Standards compliance, 2018 \(Service level\)](#)

- [Health](#), Superseded 16/02/2021

See also [Specialised mental health service unit—implementation of National standards for mental health services status, code N](#)

- [Health](#), Superseded 13/11/2014