

Responsive

Service provides respect for persons and is consumer and carer orientated: respect for dignity, confidential, participate in choices, prompt, quality of amenities, access to social support networks, and choice provider

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 13 – Consumer outcomes participation, 2015–Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2019 \(Service level\) Health](#), Superseded 16/02/2021