

Tier III-Health System Performance

How well is the health system performing in delivering quality health actions to improve the health of all Australians?
Is it the same for everyone?

Dimensions of this framework

- **Accessible**

Ability of people to obtain health care at the right place and right time irrespective of income, geography and cultural background

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 11J – Rate of pre-admission community care, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 08J – Proportion of population receiving clinical mental health care, 2015 Health](#), Standard 13/04/2016
- [KPIs for Australian Public Mental Health Services: PI 09J – New client index, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 09 – New client index, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 11 – Rate of pre-admission community care, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 12 – Rate of post-discharge community care, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 09J – New client index, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 11J – Rate of pre-admission community care, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 08J – Proportion of population receiving clinical mental health care, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 08 – Proportion of population receiving clinical mental health care, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 11J – Rate of pre-admission community care, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 08J – Proportion of population receiving clinical mental health care, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 09J – New client index, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 08 – Population access to specialised clinical mental health care, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2018 Health](#), Superseded 16/02/2021

- [KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11J – Pre-admission community mental health care, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 08 – Population access to specialised clinical mental health care, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 09 – New Client Index, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 09 – Mental health New client index, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11J – Pre-admission community mental health care, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11 – Pre-admission community mental health care, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11 – Pre-admission community mental health care, 2018 \(Service level\) Health](#), Superseded 16/02/2021

• **Appropriate**

The care, intervention or action provided is relevant to the consumer's and/or carer's needs and based on established standards

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute inpatient stay, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community care period, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 03J – National Service Standards compliance, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 15J – Rate of seclusion, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 03 – National Service Standards compliance, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute inpatient stay, 2015– Health](#), Standard 19/11/2015

- Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community care period, 2015–](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 15 – Rate of seclusion, 2015–](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 03J – National Service Standards compliance, 2016](#)
Health, Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute inpatient stay, 2016](#)
Health, Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community care period, 2016](#)
Health, Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 15J – Rate of seclusion, 2016](#)
Health, Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 15J – Rate of seclusion, 2017](#)
Health, Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 03J – National Service Standards compliance, 2017](#)
Health, Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute inpatient stay, 2017](#)
Health, Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community care period, 2017](#)
Health, Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2019 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2018](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2018 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute mental health inpatient stay, 2018 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community mental health care period, 2018 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2019](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2019](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute mental health inpatient stay, 2019 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community mental health care period, 2019 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15 – Seclusion rate, 2019 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15 – Seclusion rate, 2018 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2018](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2018](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2019](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2018](#)
Health, Superseded 16/02/2021

- [KPIs for Australian Public Mental Health Services: PI 16 – Restraint rate, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 16 – Restraint rate, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2018 Health](#), Superseded 16/02/2021

• **Capable**

An individual or service's capacity to provide a health service based on skills and knowledge

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 13 – Consumer outcomes participation, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 03J – National Service Standards compliance, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 14J – Outcomes readiness, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 03 – National Service Standards compliance, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 14 – Outcomes readiness, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 03J – National Service Standards compliance, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 14J – Outcomes readiness, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 14J – Outcomes readiness, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 03J – National Service Standards compliance, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2019 \(Service level\) Health](#), Superseded 16/02/2021

• **Continuous**

Ability to provide uninterrupted, coordinated care or service across programs, practitioners, organisations and levels over time

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 02J – 28 day readmission rate, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 11J – Rate of pre-admission community care, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2015 Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 02 – 28 day readmission rate, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 11 – Rate of pre-admission community care, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 12 – Rate of post-discharge community care, 2015– Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 02J – 28 day readmission rate, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 11J – Rate of pre-admission community care, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 11J – Rate of pre-admission community care, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 02J – 28 day readmission rate, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11J – Pre-admission community mental health care, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11 – Pre-admission community mental health care, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 11 – Pre-admission community mental health care, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 02 – 28 day mental health readmissions, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 02 – Mental health readmissions to hospital, 2019 \(Service level\) Health](#), Superseded 16/02/2021

- **Effective**

Care, intervention or action achieves desired outcome

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 02J – 28 day readmission rate, 2015](#)

- Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in consumer's clinical outcomes, 2015](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 01 – Change in consumer's clinical outcomes, 2015–](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 02 – 28 day readmission rate, 2015–](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in consumer's clinical outcomes, 2016](#)
Health, Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 02J – 28 day readmission rate, 2016](#)
Health, Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 02J – 28 day readmission rate, 2017](#)
Health, Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in consumer's clinical outcomes, 2017](#)
Health, Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2018](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 01 – Change in mental health consumer's clinical outcomes, 2018 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 01 – Changes in mental health consumers' clinical outcomes, 2019 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2019](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2018](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2019](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 02 – 28 day mental health readmissions, 2018 \(Service level\)](#)
Health, Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 02 – Mental health readmissions to hospital, 2019 \(Service level\)](#)
Health, Superseded 16/02/2021

- **Efficient**

Achieving desired results with most cost effective use of resources

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute inpatient stay, 2015](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute admitted patient day, 2015](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community care period, 2015](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community treatment day, 2015](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute inpatient stay, 2015–](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 05 – Average cost per acute admitted patient day, 2015–](#)
Health, Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community care period, 2015–](#)
Health, Standard 19/11/2015

- [KPIs for Australian Public Mental Health Services: PI 07 – Average cost per community treatment day, 2015–2015–Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute inpatient stay, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute admitted patient day, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community care period, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community treatment day, 2016 Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute inpatient stay, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute admitted patient day, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community care period, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community treatment day, 2017 Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 05 – Average cost per acute mental health admitted patient day, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 05 – Average cost per acute mental health admitted patient day, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute mental health inpatient stay, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community mental health care period, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 07 – Average cost per community mental health treatment day, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute mental health inpatient stay, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community mental health care period, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 07 – Average cost per community mental health treatment day, 2019 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2018 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2019 Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health](#)

[treatment day, 2018](#)

[Health](#), Superseded 16/02/2021

- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health treatment day, 2019](#)
[Health](#), Superseded 16/02/2021

• **Responsive**

Service provides respect for persons and is consumer and carer orientated: respect for dignity, confidential, participate in choices, prompt, quality of amenities, access to social support networks, and choice provider

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 13 – Consumer outcomes participation, 2015–](#)
[Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2018 \(Service level\)](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2019 \(Service level\)](#)
[Health](#), Superseded 16/02/2021

• **Safe**

Potential risks of an intervention or the environment are identified and avoided or minimised

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2015](#)
[Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 15J – Rate of seclusion, 2015](#)
[Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 12 – Rate of post-discharge community care, 2015–](#)
[Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 15 – Rate of seclusion, 2015–](#)
[Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2016](#)
[Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 15J – Rate of seclusion, 2016](#)
[Health](#), Superseded 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 12J – Rate of post-discharge community care, 2017](#)
[Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 15J – Rate of seclusion, 2017](#)
[Health](#), Standard 14/06/2017
- [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2018](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2019](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15 – Seclusion rate, 2019 \(Service level\)](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15 – Seclusion rate, 2018 \(Service level\)](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2019](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2018](#)
[Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2019 \(Service level\)](#)
[Health](#), Superseded 16/02/2021

- [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2018 \(Service level\) Health](#), Superseded 16/02/2021

- **Sustainable**

System or organisations' capacity to provide infrastructure such as workforce, facilities and equipment, and be innovative and respond to emerging needs (research, monitoring)

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2015–Health](#), Standard 19/11/2015
- [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2018 \(Service level\) Health](#), Superseded 16/02/2021
- [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2019 \(Service level\) Health](#), Superseded 16/02/2021