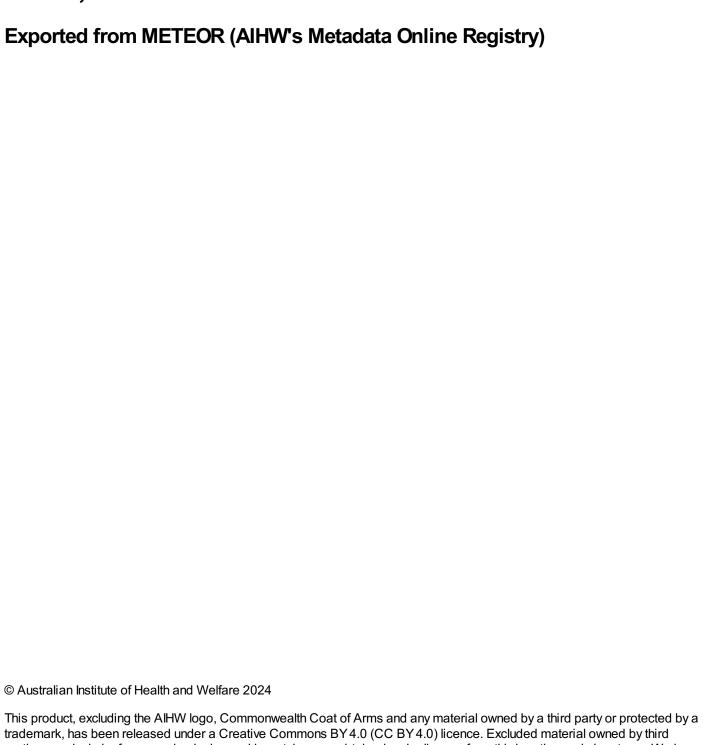
# Non-admitted patient service event—service delivery mode, code N



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## Identifying and definitional attributes

Metadata item type: Data Element

**Short name:** Service delivery mode

**Synonymous names:** Service mode

METEOR identifier: 584098

**Registration status:** <u>Health,</u> Superseded 05/10/2016

**Definition:** The method of communication between a non-admitted patient and a

healthcare provider during a service event, as represented by a code.

Data Element Concept: Non-admitted patient service event—service delivery mode

Value Domain: Service delivery mode code N

#### Value domain attributes

## Representational attributes

Representation class: Code

Data type: Number

Format: N

Maximum character length: 1

ValueMeaningPermissible values:1In person2Telephone3Videoconference4Electronic mail5Postal/courier service

8 Other

# Collection and usage attributes

Guide for use: CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

**Comments:** Guide for use sourced from Queensland Health (data element QHLTH 040780).

#### Data element attributes

#### Collection and usage attributes

**Collection methods:** The mode is from the point of view of the patient in relation to the healthcare

provider who records the service event in the patient's medical record.

#### Relational attributes

Related metadata references:

Supersedes Non-admitted patient service event—service delivery mode, code N

Health, Superseded 13/11/2014

Independent Hospital Pricing Authority, Standard 01/11/2012

Supersedes Non-admitted patient service event—service mode, hospital code N{.N}

Health, Superseded 06/10/2010

Has been superseded by Non-admitted patient service event—service delivery mode, code N

Health, Superseded 25/01/2018

See also Appointment—service delivery mode, code AAA

WA Health, Standard 24/04/2015

See also Appointment—service delivery mode, code AAA

WA Health, Standard 01/06/2017

See also Appointment—service delivery mode, code AAA

WA Health, Standard 19/03/2015

See also Non-admitted patient service event—service delivery setting, code N Health, Superseded 25/01/2018

See also Non-admitted patient service event—service delivery setting, code N Health, Standard 05/02/2021

See also Non-admitted patient service event—service delivery setting, code N Health, Superseded 05/02/2021

See also Non-admitted patient service event—service delivery setting, code N Health, Superseded 13/11/2014

Independent Hospital Pricing Authority, Standard 01/11/2012

See also Non-admitted patient service event—service delivery setting, code N Health, Superseded 05/10/2016

Specifications:

Implementation in Data Set Non-admitted patient DSS 2015-16 Health, Superseded 19/11/2015

Implementation start date: 01/07/2015 Implementation end date: 30/06/2016

Non-admitted patient NBEDS 2016-17 Health, Superseded 05/10/2016

Implementation start date: 01/07/2016 Implementation end date: 30/06/2017