

Non-admitted patient service event—service delivery mode, code N

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Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service delivery mode
Synonymous names:	Service mode
METEOR identifier:	584098
Registration status:	Health , Superseded 05/10/2016
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
Data Element Concept:	Non-admitted patient service event—service delivery mode
Value Domain:	Service delivery mode code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:

CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

Comments:

Guide for use sourced from Queensland Health (data element QHLTH 040780).

Data element attributes

Collection and usage attributes

Collection methods:

The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.

Relational attributes

Related metadata references:

Supersedes [Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

Supersedes [Non-admitted patient service event—service mode, hospital code N{.N}](#) Health, Superseded 06/10/2010

Has been superseded by [Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 25/01/2018

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 24/04/2015

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 01/06/2017

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 19/03/2015

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 25/01/2018

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Standard 05/02/2021

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 05/02/2021

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 05/10/2016

Implementation in Data Set Specifications: [Non-admitted patient DSS 2015-16](#)
[Health](#), Superseded 19/11/2015
Implementation start date: 01/07/2015
Implementation end date: 30/06/2016

[Non-admitted patient NBEDS 2016-17](#)
[Health](#), Superseded 05/10/2016
Implementation start date: 01/07/2016
Implementation end date: 30/06/2017