Non-admitted patient service event—service delivery mode, code N

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# Non-admitted patient service event—service delivery mode, code N

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| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Service delivery mode |
| Synonymous names: | Service mode |
| METEOR identifier: | 584098 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/10/2016 |
| Definition: | The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.  |
| Data Element Concept: | [Non-admitted patient service event—service delivery mode](https://meteor.aihw.gov.au/content/584095)  |
| Value Domain: | [Service delivery mode code N](https://meteor.aihw.gov.au/content/410942) |

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| Value domain attributes |
| Representational attributes |
| Representation class: | Code |
| Data type: | Number |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | In person |
|   | 2 | Telephone |
|   | 3 | Videoconference |
|   | 4 | Electronic mail |
|   | 5 | Postal/courier service |
|   | 8  | Other  |

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| Collection and usage attributes |
| Guide for use: | CODE 1   In personThe healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 2   TelephoneThe healthcare provider delivers the service using a telephone. This includes teleconference.CODE 3   Videoconference The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 4   Electronic mailThe healthcare provider delivers the service via electronic mail.CODE 5   Postal/courier serviceThe healthcare provider delivers the service via postal (including courier) services. |
| Comments: | Guide for use sourced from Queensland Health (data element QHLTH 040780).  |

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| Data element attributes  |
| Collection and usage attributes |
| Collection methods: | The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record. |
| Relational attributes |
| Related metadata references: | Supersedes [Non-admitted patient service event—service delivery mode, code N](https://meteor.aihw.gov.au/content/410953)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 13/11/2014       [Independent Hospital Pricing Authority](https://meteor.aihw.gov.au/RegistrationAuthority/3), Standard 01/11/2012Supersedes [Non-admitted patient service event—service mode, hospital code N{.N}](https://meteor.aihw.gov.au/content/270096)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 06/10/2010Has been superseded by [Non-admitted patient service event—service delivery mode, code N](https://meteor.aihw.gov.au/content/652467)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 25/01/2018See also [Appointment—service delivery mode, code AAA](https://meteor.aihw.gov.au/content/606773)       [WA Health](https://meteor.aihw.gov.au/RegistrationAuthority/2), Standard 24/04/2015See also [Appointment—service delivery mode, code AAA](https://meteor.aihw.gov.au/content/663016)       [WA Health](https://meteor.aihw.gov.au/RegistrationAuthority/2), Standard 01/06/2017See also [Appointment—service delivery mode, code AAA](https://meteor.aihw.gov.au/content/509533)       [WA Health](https://meteor.aihw.gov.au/RegistrationAuthority/2), Standard 19/03/2015See also [Non-admitted patient service event—service delivery setting, code N](https://meteor.aihw.gov.au/content/652087)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 25/01/2018See also [Non-admitted patient service event—service delivery setting, code N](https://meteor.aihw.gov.au/content/730444)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 05/02/2021See also [Non-admitted patient service event—service delivery setting, code N](https://meteor.aihw.gov.au/content/679835)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2021See also [Non-admitted patient service event—service delivery setting, code N](https://meteor.aihw.gov.au/content/403593)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 13/11/2014       [Independent Hospital Pricing Authority](https://meteor.aihw.gov.au/RegistrationAuthority/3), Standard 01/11/2012See also [Non-admitted patient service event—service delivery setting, code N](https://meteor.aihw.gov.au/content/584105)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/10/2016 |
| Implementation in Data Set Specifications: | [Non-admitted patient DSS 2015-16](https://meteor.aihw.gov.au/content/584108)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 19/11/2015***Implementation start date:*** 01/07/2015***Implementation end date:*** 30/06/2016[Non-admitted patient NBEDS 2016-17](https://meteor.aihw.gov.au/content/612297)       [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/10/2016***Implementation start date:*** 01/07/2016***Implementation end date:*** 30/06/2017 |