

Non-admitted patient service event—service delivery mode, code N

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Non-admitted patient service event—service delivery mode, code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service delivery mode
Synonymous names:	Service mode
METEOR identifier:	584098
Registration status:	Health , Superseded 05/10/2016
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.

Data element concept attributes

Identifying and definitional attributes

Data element concept:	Non-admitted patient service event—service delivery mode
METEOR identifier:	584095
Registration status:	Health , Superseded 05/10/2016
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event.
Object class:	Non-admitted patient service event
Property:	Service delivery mode

Value domain attributes

Identifying and definitional attributes

Value domain:	Service delivery mode code N
METEOR identifier:	410942
Registration status:	Health , Superseded 25/01/2018 Independent Hospital Pricing Authority , Standard 01/11/2012
Definition:	A code set representing the method of communication between the patient or client and the healthcare provider.

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail

5	Postal/courier service
8	Other

Collection and usage attributes

Guide for use:	<p>CODE 1 In person</p> <p>The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 2 Telephone</p> <p>The healthcare provider delivers the service using a telephone. This includes teleconference.</p> <p>CODE 3 Videoconference</p> <p>The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 4 Electronic mail</p> <p>The healthcare provider delivers the service via electronic mail.</p> <p>CODE 5 Postal/courier service</p> <p>The healthcare provider delivers the service via postal (including courier) services.</p>
Comments:	Guide for use sourced from Queensland Health (data element QHLTH 040780).

Data element attributes

Collection and usage attributes

Collection methods:	The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.
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Relational attributes

Related metadata references:

Supersedes [Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

Supersedes [Non-admitted patient service event—service mode, hospital code N{.N}](#)
[Health](#), Superseded 06/10/2010

Has been superseded by [Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 25/01/2018

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 24/04/2015

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 01/06/2017

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 19/03/2015

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 25/01/2018

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Standard 05/02/2021

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 05/02/2021

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

See also [Non-admitted patient service event—service delivery setting, code N Health](#), Superseded 05/10/2016

Implementation in Data Set Specifications:

[Non-admitted patient DSS 2015-16 Health](#), Superseded 19/11/2015
Implementation start date: 01/07/2015
Implementation end date: 30/06/2016

[Non-admitted patient NBEDS 2016-17 Health](#), Superseded 05/10/2016
Implementation start date: 01/07/2016
Implementation end date: 30/06/2017