

Non-admitted patient service event

Identifying and definitional attributes

Metadata item type: Object Class

Synonymous names: Service event

METEOR identifier: 583996

Registration status:

- [Health](#), Superseded 05/10/2016
- [Tasmanian Health](#), Superseded 11/05/2020

Definition: An interaction between one or more healthcare provider(s) with one non-admitted patient, which must contain therapeutic/clinical content and result in a dated entry in the patient's medical record.

Context: Jurisdiction, Local Hospital Network or Hospital non-admitted patient care:

This definition applies to non-admitted patients of a jurisdiction, Local Hospital Network or Hospital and includes all in-scope non-admitted services funded or managed by a jurisdiction, Local Hospital Network or hospital.

Specialisation of: [Service/care event](#)

Collection and usage attributes

Guide for use:

The Non-admitted patient (NAP) data set is intended to capture instances of healthcare provision from the point of view of the patient. This may be for assessment, examination, consultation, treatment and/or education.

One service event is recorded for each interaction, regardless of the number of healthcare providers present.

Events broken in time:

The period of interaction can be broken but still regarded as one service event if it was intended to be unbroken in time. This covers those circumstances in which treatment during a service event is temporarily interrupted for unexpected reasons, for example, a healthcare provider is called to assess another patient who requires more urgent care. Where a healthcare provider is unable to complete the interaction, it is considered to be a service event only if the definition of service event (above) is met.

Setting:

Service events can occur in an outpatient clinic or other setting.

Mode:

Service events delivered via Information and Communication Technology (ICT) (including but not limited to telephone and where the patient is participating via a video link) are included if:

- they are a substitute for a face-to-face service event, and
- the definition of a service event (above) is met.

Accompanied patients:

If a patient is accompanied by a carer/relative, or the carer/relative acts on behalf of the patient with or without the patient present (e.g. the mother of a two-year-old patient, or the carer for an incapacitated patient), only the patient's service event is recorded unless the carer/relative interaction meets the definition of a service event (above).

Note: carer refers to an informal carer only.

Service events delivered in groups:

Care provided to two or more patients by the same service provider(s) at the same time can also be referred to as a group session.

One service event is recorded for each patient who attends a group session regardless of the number of healthcare providers present, where the definition of a service event (above) is met.

Service requests:

A service event is the result of a service request (including formal referral and self-referral or attendance at a walk-in clinic).

Activities which do not meet the definition of a service event include:

- Work-related services provided in clinics for staff.
- Non-attendances for a booked outpatient or booked outpatient services that did not go ahead.

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Relational attributes

Related metadata references:

Supersedes [Non-admitted patient service event](#)

- [Health](#), Superseded 13/11/2014
- [Independent Hospital Pricing Authority](#), Standard 31/10/2012
- [Tasmanian Health](#), Superseded 23/11/2016

Has been superseded by [Non-admitted patient service event](#)

- [Health](#), Standard 05/10/2016
- [Independent Hospital Pricing Authority](#), Standard 28/10/2017
- [Tasmanian Health](#), Standard 11/05/2020

See also [Establishment—number of group session non-admitted patient service events](#)

- [Health](#), Superseded 25/01/2018

See also [Establishment—number of group session non-admitted patient service events](#)

- [Health](#), Standard 25/01/2018

See also [Establishment—number of group session non-admitted patient service events, total service events N\[NNNNNN\]](#)

- [Health](#), Superseded 25/01/2018

See also [Establishment—number of individual session non-admitted patient service events](#)

- [Health](#), Superseded 25/01/2018

See also [Establishment—number of individual session non-admitted patient service events](#)

- [Health](#), Standard 25/01/2018

See also [Establishment—number of individual session non-admitted patient service events, total service events N\[NNNNNN\]](#)

- [Health](#), Superseded 25/01/2018

See also [Number of group session non-admitted patient service events](#)

- [Health](#), Superseded 25/01/2018

See also [Number of individual session non-admitted patient service events](#)

- [Health](#), Superseded 25/01/2018

See also [Number of individual session non-admitted patient service events](#)

- [Health](#), Standard 25/01/2018

**Data Element Concepts
implementing this Object
Class:**

[Non-admitted patient service event—care type](#)

- [Health](#), Superseded 05/10/2016

[Non-admitted patient service event—group session indicator](#)

- [Health](#), Superseded 05/10/2016

[Non-admitted patient service event—multiple health care provider indicator](#)

- [Health](#), Superseded 05/10/2016

[Non-admitted patient service event—non-admitted service type](#)

- [Health](#), Superseded 05/10/2016
- [Tasmanian Health](#), Superseded 11/05/2020

[Non-admitted patient service event—outpatient appointment status](#)

- [Tasmanian Health](#), Standard 23/11/2016

[Non-admitted patient service event—outpatient clinic type](#)

- [Health](#), Standard 06/10/2010
- [Independent Hospital Pricing Authority](#), Standard 01/11/2012

[Non-admitted patient service event—service date](#)

- [Health](#), Superseded 05/10/2016
- [Tasmanian Health](#), Standard 24/11/2016

[Non-admitted patient service event—service delivery mode](#)

- [Health](#), Superseded 05/10/2016

[Non-admitted patient service event—service delivery setting](#)

- [Health](#), Superseded 05/10/2016

[Non-admitted patient service event—service event date first offered](#)

- [Health](#), Recorded 05/01/2018

[Non-admitted patient service event—service time](#)

- [Tasmanian Health](#), Standard 24/11/2016

© Australian Institute of Health and Welfare 2023

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 3.0 (CC BY 3.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build upon this work. However, you must attribute the AIHW as the copyright holder of the work in compliance with our attribution policy available at www.aihw.gov.au/copyright. The full terms and conditions of this licence are available at <http://creativecommons.org/licenses/by3.0/au/>.

Enquiries relating to copyright should be addressed to the Head of the Communications, Media and Marketing Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.