

Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

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Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Use of formal complaints mechanism for consumer participation arrangements indicator
Synonymous names:	Consumer participation arrangements indicator—formal complaints mechanism
METEOR identifier:	564674
Registration status:	Health , Standard 13/11/2014
Definition:	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly (at least quarterly over the reporting period) reviewed by a committee that includes consumers, in order to include the participation of mental health consumers in the planning, delivery and evaluation of the service, as represented by a code.

Data element concept attributes

Identifying and definitional attributes

Data element concept:	Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator
METEOR identifier:	564670
Registration status:	Health , Standard 13/11/2014
Definition:	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly (at least quarterly over the reporting period) reviewed by a committee that includes consumers, in order to include the participation of mental health consumers in the planning, delivery and evaluation of the service.
Object class:	Specialised mental health service organisation
Property:	Use of formal complaints mechanism for consumer participation arrangements indicator

Value domain attributes

Identifying and definitional attributes

Value domain:	Yes/no/not stated/inadequately described code N
METEOR identifier:	301747
Registration status:	Health , Standard 21/09/2005 Housing assistance , Standard 10/02/2006 Community Services (retired) , Standard 14/02/2006 Early Childhood , Standard 21/05/2010 Homelessness , Standard 23/08/2010 Independent Hospital Pricing Authority , Standard 01/11/2012 Disability , Standard 07/10/2014 Indigenous , Standard 13/03/2015 Children and Families , Standard 22/11/2016 Australian Teacher Workforce Data Oversight Board , Recorded 25/10/2022 Tasmanian Health , Standard 08/11/2023

Definition: A code set representing 'yes', 'no' and 'not stated/inadequately described'.

Representational attributes

Representation class: Code

Data type: Boolean

Format: N

Maximum character length: 1

	Value	Meaning
Permissible values:	1	Yes
	2	No
Supplementary values:	9	Not stated/inadequately described

Collection and usage attributes

Guide for use: CODE 9 Not stated/inadequately described

This code is not for use in primary data collections.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Data element attributes

Relational attributes

Related metadata references: Supersedes [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N Health](#), Superseded 13/11/2014

Implementation in Data Set Specifications: [Mental health establishments NMDS 2015-16](#)
[Health](#), Superseded 04/09/2015
Implementation start date: 01/07/2015
Implementation end date: 30/06/2016

[Mental health establishments NMDS 2016-17](#)
[Health](#), Superseded 17/08/2017
Implementation start date: 01/07/2016
Implementation end date: 30/06/2017

[Mental health establishments NMDS 2017-18](#)
[Health](#), Superseded 25/01/2018
Implementation start date: 01/07/2017
Implementation end date: 30/06/2018

[Mental health establishments NMDS 2018-19](#)
[Health](#), Superseded 12/12/2018
Implementation start date: 01/07/2018
Implementation end date: 30/06/2019

[Mental health establishments NMDS 2019-20](#)
[Health](#), Superseded 16/01/2020
Implementation start date: 01/07/2019
Implementation end date: 30/06/2020

[Mental health establishments NMDS 2020-21](#)
[Health](#), Superseded 20/01/2021
Implementation start date: 01/07/2020
Implementation end date: 30/06/2021

[Mental health establishments NMDS 2021-22](#)
[Health](#), Superseded 17/12/2021
Implementation start date: 01/07/2021
Implementation end date: 30/06/2022

[Mental health establishments NMDS 2022-23](#)
[Health](#), Superseded 09/12/2022
Implementation start date: 01/07/2022
Implementation end date: 30/06/2023

[Mental health establishments NMDS 2023-24](#)
[Health](#), Superseded 06/12/2023
Implementation start date: 01/07/2023
Implementation end date: 30/06/2024

[Mental health establishments NMDS 2024-25](#)
[Health](#), Standard 06/12/2023
Implementation start date: 01/07/2024
Implementation end date: 30/06/2025