

# **Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N**

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# Specialised mental health service organisation— use of formal complaints mechanism for consumer participation arrangements indicator, code N

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Use of formal complaints mechanism for consumer participation arrangements indicator
<b>Synonymous names:</b>	Consumer participation arrangements indicator—formal complaints mechanism
<b>METEOR identifier:</b>	564674
<b>Registration status:</b>	<a href="#">Health</a> , Standard 13/11/2014
<b>Definition:</b>	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly (at least quarterly over the reporting period) reviewed by a committee that includes consumers, in order to include the participation of <a href="#">mental health consumers</a> in the planning, delivery and evaluation of the service, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator</a>
<b>Value Domain:</b>	<a href="#">Yes/no/not stated/inadequately described code N</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code	
<b>Data type:</b>	Boolean	
<b>Format:</b>	N	
<b>Maximum character length:</b>	1	
	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	1	Yes
	2	No
<b>Supplementary values:</b>	9	Not stated/inadequately described

## Collection and usage attributes

<b>Guide for use:</b>	CODE 9 Not stated/inadequately described
	This code is not for use in primary data collections.

## Source and reference attributes

<b>Submitting organisation:</b>	Australian Institute of Health and Welfare
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## Data element attributes

## Relational attributes

Related metadata references:	Supersedes <a href="#">Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N</a> <a href="#">Health</a> , Superseded 13/11/2014
Implementation in Data Set Specifications:	<a href="#">Mental health establishments NMDs 2015-16</a> <a href="#">Health</a> , Superseded 04/09/2015 <b>Implementation start date:</b> 01/07/2015 <b>Implementation end date:</b> 30/06/2016  <a href="#">Mental health establishments NMDs 2016-17</a> <a href="#">Health</a> , Superseded 17/08/2017 <b>Implementation start date:</b> 01/07/2016 <b>Implementation end date:</b> 30/06/2017  <a href="#">Mental health establishments NMDs 2017-18</a> <a href="#">Health</a> , Superseded 25/01/2018 <b>Implementation start date:</b> 01/07/2017 <b>Implementation end date:</b> 30/06/2018  <a href="#">Mental health establishments NMDs 2018-19</a> <a href="#">Health</a> , Superseded 12/12/2018 <b>Implementation start date:</b> 01/07/2018 <b>Implementation end date:</b> 30/06/2019  <a href="#">Mental health establishments NMDs 2019-20</a> <a href="#">Health</a> , Superseded 16/01/2020 <b>Implementation start date:</b> 01/07/2019 <b>Implementation end date:</b> 30/06/2020  <a href="#">Mental health establishments NMDs 2020-21</a> <a href="#">Health</a> , Superseded 20/01/2021 <b>Implementation start date:</b> 01/07/2020 <b>Implementation end date:</b> 30/06/2021  <a href="#">Mental health establishments NMDs 2021-22</a> <a href="#">Health</a> , Superseded 17/12/2021 <b>Implementation start date:</b> 01/07/2021 <b>Implementation end date:</b> 30/06/2022  <a href="#">Mental health establishments NMDs 2022-23</a> <a href="#">Health</a> , Superseded 09/12/2022 <b>Implementation start date:</b> 01/07/2022 <b>Implementation end date:</b> 30/06/2023  <a href="#">Mental health establishments NMDs 2023-24</a> <a href="#">Health</a> , Superseded 06/12/2023 <b>Implementation start date:</b> 01/07/2023 <b>Implementation end date:</b> 30/06/2024  <a href="#">Mental health establishments NMDs 2024-25</a> <a href="#">Health</a> , Standard 06/12/2023 <b>Implementation start date:</b> 01/07/2024 <b>Implementation end date:</b> 30/06/2025