

Address—telephone number, text X[X(19)]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Patient contact phone number 1; Patient contact phone number 2
Synonymous names:	PER_CONTACT_PHONE_1; PER_CONTACT_PHONE_2
METEOR identifier:	555392
Registration status:	<ul style="list-style-type: none">• WA Health, Standard 19/03/2015
Definition:	The number, used as a contact method, which is associated with a unique provision of telephone service, as represented by text.
Context:	For non-admitted patients, this is the patient's telephone number at the time of the scheduled appointment.
Data Element Concept:	Address—telephone number

Value domain attributes

Representational attributes

Representation class:	Text
Data type:	String
Format:	X[X(19)]
Maximum character length:	20

Data element attributes

Collection and usage attributes

Guide for use:	<p>Australian telephone numbers are usually 6 to 10 digits in length.</p> <p>Alphabetic characters can be either upper or lower case as defined by the client.</p> <p>Each alphabetic character represents a number; it can be listed as either a number or letter depending on the clients' preference.</p> <p>The format and length of a telephone number is dependent on the attribute(s) of the device and how the device connects to the telephone network.</p> <p>For simplicity the standard has not separately recorded the fact that an attribute of a device may imply that it needs to use a mobile phone network, landline or other type of telephone network. This in turn influences the naming standard for the telephone number.</p>
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Collection methods: Telephone numbers should be stored as characters in a row, but rules can be set up to display the number in a different format, e.g. ##### #### ####.

When a telephone number is used in conjunction with a country code the leading 0 at the start of the telephone is to be removed e.g. 0453176731 becomes 61 453176731 or 03 999 66 999 becomes 61 3 999 66 999.

Mobile telephone number
The first two digits of a mobile telephone number are officially the area code for mobile telephones in Australia e.g. The mobile telephone area code for Australia is 04. For this standard the area code is defined as be part of the mobile phone number, therefore no mobile phone numbers will have an associated area code.

Source and reference attributes

Origin: Standards Australia 2006. AS 4590—2006 Interchange of client information. Sydney: Standards Australia.

Relational attributes

Related metadata references:

See also [Address—Australian area code, code NN](#)

- [Community Services \(retired\)](#), Standard 06/02/2012
- [Disability](#), Standard 13/08/2015

See also [Address—electronic contact preference indicator, code NN](#)

- [Community Services \(retired\)](#), Standard 06/02/2012
- [Disability](#), Standard 13/08/2015

See also [Address—international country code, N\[NNNN\]](#)

- [Community Services \(retired\)](#), Standard 06/02/2012
- [Disability](#), Standard 13/08/2015
- [Health](#), Standard 05/10/2016

See also [Address—telephone number, text X\[X\(15\)\]](#)

- [ACT Health \(retired\)](#), Candidate 24/12/2018
- [Community Services \(retired\)](#), Standard 06/02/2012
- [Disability](#), Standard 13/08/2015
- [Indigenous](#), Standard 16/09/2014
- [Tasmanian Health](#), Incomplete 12/09/2012
- [WA Health](#), Incomplete 23/08/2012

Implementation in Data Set Specifications:

[WA Health Non-Admitted Patient Activity and Wait List Data Collection \(NAPAAWL DC\) 2013-14WA Health](#), Standard 19/03/2015

[WA Health Non-Admitted Patient Activity and Wait List Data Collection \(NAPAAWL DC\) 2014-15WA Health](#), Standard 24/04/2015

[WA Health Non-Admitted Patient Activity and Wait List Data Collection \(NAPAAWL DC\) 2016-17WA Health](#), Standard 30/05/2017