

Performance and Accountability Framework (PAF)

The August 2011 Council of Australian Governments (COAG) National Health Reform Agreement (NHRA) outlined COAG's objectives for national health reform, including:

- improving performance reporting through the establishment of the National Health Performance Authority (the Authority); and

- improving accountability through the Performance and Accountability Framework (the Framework).

The NHRA builds on the Heads of Agreement – National Health Reform agreed by COAG in February 2011.

The Framework is designed to support improved local level performance assessment to contribute towards the achievement of these objectives.

The key objective of the Framework is to support a safe, high quality Australian health system, through improved transparency and accountability.

A robust performance reporting framework is critical to ensuring extensive information is available for patients and clients, health providers, and health system managers.

The Framework will underpin reporting across three domains – equity, effectiveness and efficiency of service delivery in health care.

By publicly and transparently reporting on these domains of health system performance, the Framework will help to drive improvements in health system delivery and hence the achievement of broader health system objectives.

Dimensions of this framework

- **[PAF-Effectiveness](#)**

Effectiveness indicators measure how well the outputs of a service achieve the stated objectives of that service. The reporting framework groups effectiveness indicators according to characteristics that are considered important to the service. These characteristics include access, appropriateness and/or quality.

Indicators in this framework

- [National Health Performance Authority, Healthy Communities: Life expectancy, 2009–2011](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Number of selected potentially avoidable hospitalisations per 100,000 people, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Potentially avoidable deaths, 2009–2011](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority Healthy Communities: Percentage of women who gave birth and smoked during pregnancy, 2007–2011](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority Healthy Communities: Infant mortality rate, 2010–2012](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority Healthy Communities: Percentage of women who gave birth and had at least one antenatal visit in the first trimester, 2010–2011](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority Healthy Communities: Percentage of live singleton births that were of low birthweight, 2007–2011](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority Healthy Communities: Infant and young child mortality rate, 2010–2012](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016

Sub-dimensions of this framework

- **[PAF-Appropriateness](#)**

NO FURTHER DESCRIPTION IN THE PAF.

o [PAF-Effectiveness of access](#)

Access indicators can be used to measure equity of service provision where data is compared across localities. However, access is also an important, absolute measure of LHN and hospital performance.

Indicators in this framework

- [National Health Performance Authority, Hospital Performance: Number of surgeries for malignant cancer, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Healthy Communities: Number of selected potentially avoidable hospitalisations per 100,000 people, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Number of elective surgeries 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 25/07/2013
- [National Health Performance Authority, Hospital Performance: Patients who received their surgery within clinically recommended times 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Patients who waited more than 365 days for elective surgery 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Human papillomavirus \(HPV\) vaccination rates for girls turning 15 years in 2012](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Immunisation rates for children, 2012–13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery, 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Patients who waited more than 365 days for elective surgery 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Percentage of patients who waited longer than 365 days for elective surgery, 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 30 days, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 45 days, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Hospital Performance: Percentage of people who waited longer than the clinical urgency category time for surgery for malignant cancer, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Satisfaction with waiting times for GPs, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 19/03/2015
- [National Health Performance Authority, Hospital Performance: Number of elective surgeries 2012-13](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Number of elective surgeries 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Immunisation rates for children, 2012](#)
[National Health Performance Authority \(retired\)](#), Superseded 27/03/2014
- [National Health Performance Authority, Hospital Performance: Waiting times for emergency hospital care: Percentage completed within four hours, 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016

- [National Health Performance Authority, Hospital Performance: Median waiting time for surgery for malignant cancer, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Hospital Performance: Patients who received their surgery within clinically recommended times 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Number of surgeries for malignant cancer, 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 45 days, 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 30 days, 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Percentage of patients who commenced treatment within clinically recommended time 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of people who visit the GP at least once in a year who had depression, anxiety or both of these conditions 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Median waiting time for surgery for malignant cancer, 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP consultations with patients who had depression, anxiety or both of these conditions 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of people who visit the GP at least once in a year who had one, two, or three or more chronic conditions 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP consultations in which one, two, or three or more chronic conditions were managed 2009-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP management occasions in which counselling was provided in the management of depression or anxiety 2009-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP management occasions in which a referral to a health professional was provided in the management of depression or anxiety 2009-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of people who visit the GP at least once in a year who had arthritis, chronic back pain or both of these conditions 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP management occasions in which a medication was prescribed in the management of arthritis or chronic back pain 2009-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP management occasions in which a referral to a health professional was provided in the management of arthritis or chronic back pain 2009-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP management occasions in which imaging was ordered in the management of arthritis or chronic back pain 2009-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP consultations with patients who had one, two, or three or more chronic conditions 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of people who visit the GP at least once in a year who had a selected cardiovascular risk condition 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP consultations with patients who had a selected cardiovascular risk condition 2005-2013](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Percentage of GP consultations in which a selected cardiovascular risk condition was managed 2009-2013](#)

- [National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which a referral to a health professional was provided in the management of a selected cardiovascular risk condition 2009-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which statins were prescribed in the management of a selected cardiovascular risk condition 2009-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations in which depression or anxiety were managed 2009-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which psychotropics were prescribed in the management of depression or anxiety 2009-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations with patients who had arthritis, chronic back pain or both of these conditions 2005-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations in which arthritis or chronic back pain was managed 2009-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Hospital Performance: Percentage of patients who waited longer than 365 days for elective surgery, 2015](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery, 2015](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Waiting times for GP appointments, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Waiting times for urgent GP appointments, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Human papillomavirus \(HPV\) vaccination rates for girls turning 15 years in 2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Waiting times for GP appointments, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Immunisation rates for children, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [Immunisation rates for children, 2014–15](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)

- **PAF-Quality**

NO FURTHER DESCRIPTION IN THE PAF.

- **PAF-Sustainability**

NO FURTHER DESCRIPTION IN THE PAF.

- **PAF-Efficiency**

Efficiency indicators (the relationship of inputs to outputs) measure how efficiently the outputs of a service were achieved. Technical efficiency indicators measure how well services use their resources (inputs) to produce outputs. Government funding per unit of output delivered is a typical indicator of technical efficiency. Allocative efficiency considers the use of resources across different care/treatment domains and strategic options, including in hospitals and primary care settings. Whilst indicators of allocative efficiency are not currently well developed in health care, they will be a focus for future development.

Indicators in this framework

- [National Health Performance Authority, Healthy Communities: Expenditure on specialist attendances, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 27/03/2014
- [National Health Performance Authority, Healthy Communities: Expenditure on specialist attendances, 2012–13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Comparable Cost of Care, 2015](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Cost per National Weighted Activity Unit \(NWAU\), 2015](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Total National Weighted Activity Unit \(NWAU\), 2015](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Average length of stay \(ALOS\) for multi-day stay patients in Australian public hospitals, 2013-2015](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Expenditure on after-hours GP attendances, 2012–13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Total National Weighted Activity Unit \(NWAU\), 2016](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Cost per National Weighted Activity Unit \(NWAU\), 2016](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016

• **PAF-Equity**

Equity indicators measure how well a service meets the requirements of particular groups in society with special needs. Indicators may reflect both equity of access, whereby all Australians are expected to have adequate access to services, and equity of outcome, whereby all Australians are expected to achieve similar outcomes arising from service use.

Sub-dimensions of this framework

◦ **PAF-Equity of access**

Access indicators can be used to measure equity of service provision where data is compared across localities. However, access is also an important, absolute measure of LHN and hospital performance.

Indicators in this framework

- [National Health Performance Authority, Healthy Communities: Cost barriers to GP care, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 19/03/2015
- [National Health Performance Authority, Hospital Performance: Number of surgeries for malignant cancer, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Healthy Communities: Number of selected potentially avoidable hospitalisations per 100,000 people, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Number of elective surgeries 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 25/07/2013
- [National Health Performance Authority, Hospital Performance: Patients who received their surgery within clinically recommended times 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Patients who waited more than 365 days for elective surgery 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016

- [National Health Performance Authority, Healthy Communities: Bulk-billed GP attendances, 2012–13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Cost barriers to prescribed medication, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 19/03/2015
- [National Health Performance Authority, Healthy Communities: Cost barriers to seeing a medical specialist, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 19/03/2015
- [National Health Performance Authority, Healthy Communities: Human papillomavirus \(HPV\) vaccination rates for girls turning 15 years in 2012](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Immunisation rates for children, 2012–13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Seeing an allied health professional or nurse, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery, 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Patients who waited more than 365 days for elective surgery 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 30 days, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 45 days, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Hospital Performance: Percentage of people who waited longer than the clinical urgency category time for surgery for malignant cancer, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Satisfaction with waiting times for medical specialist, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Healthy Communities: Specialist attendances, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 27/03/2014
- [National Health Performance Authority, Healthy Communities: Hospital emergency department visits, 2011–12](#)
[National Health Performance Authority \(retired\)](#), Superseded 19/03/2015
- [National Health Performance Authority, Healthy Communities: Specialist attendances, 2012–13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Number of elective surgeries 2012-13](#)
[National Health Performance Authority \(retired\)](#), Superseded 28/05/2014
- [National Health Performance Authority, Healthy Communities: Immunisation rates for children, 2012](#)
[National Health Performance Authority \(retired\)](#), Superseded 27/03/2014
- [National Health Performance Authority, Hospital Performance: Waiting times for emergency hospital care: Percentage completed within four hours, 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Median waiting time for surgery for malignant cancer, 2011-12](#)
[National Health Performance Authority \(retired\)](#), Superseded 02/10/2014
- [National Health Performance Authority, Hospital Performance: Percentage of patients who received their surgery within clinically recommended times, 2014](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Patients who received their surgery within clinically recommended times 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Number of surgeries for malignant cancer, 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 45 days, 2012-13](#)
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
- [National Health Performance Authority, Hospital Performance: Percentage of people who received surgery for malignant cancer within 30 days, 2012-13](#)

- [National Health Performance Authority \(retired\), Retired 01/07/2016](#)

 - [National Health Performance Authority, Hospital Performance: Percentage of patients who commenced treatment within clinically recommended time 2014](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of people who visit the GP at least once in a year who had depression, anxiety or both of these conditions 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations with patients who had depression, anxiety or both of these conditions 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of people who visit the GP at least once in a year who had one, two, or three or more chronic conditions 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations in which one, two, or three or more chronic conditions were managed 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which counselling was provided in the management of depression or anxiety 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which a referral to a health professional was provided in the management of depression or anxiety 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of people who visit the GP at least once in a year who had arthritis, chronic back pain or both of these conditions 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which a medication was prescribed in the management of arthritis or chronic back pain 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which a referral to a health professional was provided in the management of arthritis or chronic back pain 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which imaging was ordered in the management of arthritis or chronic back pain 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations with patients who had one, two, or three or more chronic conditions 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of people who visit the GP at least once in a year who had a selected cardiovascular risk condition 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations with patients who had a selected cardiovascular risk condition 2005-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations in which a selected cardiovascular risk condition was managed 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which a referral to a health professional was provided in the management of a selected cardiovascular risk condition 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which statins were prescribed in the management of a selected cardiovascular risk condition 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations in which depression or anxiety were managed 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP management occasions in which psychotropics were prescribed in the management of depression or anxiety 2009-2013](#)

[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority: Healthy Communities: Percentage of GP consultations with](#)

- [patients who had arthritis, chronic back pain or both of these conditions 2005-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
- [National Health Performance Authority: Healthy Communities: Percentage of GP consultations in which arthritis or chronic back pain was managed 2009-2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Hospital Performance: Median waiting time for elective surgery, 2015](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Hospital Performance: Percentage of patients who received their surgery within clinically recommended times, 2015](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Percentage of Australians with a long-term health condition, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Seeing a GP, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Cost barriers to GP care, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Visits to hospital emergency department instead of GPs, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Seeing a medical specialist, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Seeing three or more health professionals, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Cost barriers to prescribed medication, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Cost barriers to seeing a medical specialist, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Hospital emergency department visits, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Frequent GP attenders, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Very high GP attenders, 2012–13](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Human papillomavirus \(HPV\) vaccination rates for girls turning 15 years in 2013](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Seeing a GP after hours, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Needed to see a GP but did not, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Hospital emergency department visits, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Seeing a medical specialist, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Seeing a GP, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Percentage of Australians with a long-term health condition, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Percentage of Australians who rate their health positively, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Cost barriers to prescribed medication, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Cost barriers to GP care, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
 - [National Health Performance Authority, Healthy Communities: Accessing a preferred GP, 2013–14](#)

- [National Health Performance Authority \(retired\), Retired 01/07/2016](#)
- [National Health Performance Authority, Healthy Communities: Having a preferred GP, 2013–14](#)
[National Health Performance Authority \(retired\), Retired 01/07/2016](#)
- [National Health Performance Authority, Healthy Communities: Seeing a GP for urgent care, 2013–14](#)
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