

Specialised mental health service organisation—use of formal complaints mechanism for carer participation arrangements indicator, code N

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Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Use of formal complaints mechanism for carer participation arrangements indicator
Synonymous names:	Carer participation arrangements indicator—formal complaints mechanism
METEOR identifier:	529233
Registration status:	Health , Superseded 13/11/2014
Definition:	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by carers and are regularly reviewed by a committee that includes carers, in order to include the participation of mental health carers in the planning, delivery and evaluation of the service, as represented by a code.
Data Element Concept:	Specialised mental health service organisation—use of formal complaints mechanism for carer participation arrangements indicator
Value Domain:	Yes/no/not stated/inadequately described code N

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Boolean	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	Yes
	2	No
Supplementary values:	9	Not stated/inadequately described

Collection and usage attributes

Guide for use:	CODE 9 Not stated/inadequately described
	This code is not for use in primary data collections.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Data element attributes

Relational attributes

**Related metadata
references:**

Supersedes [Specialised mental health service organisation—carer participation arrangements status \(formal complaints mechanism\), code N](#)

[Health](#), Superseded 07/03/2014

Has been superseded by [Specialised mental health service organisation—use of formal complaints mechanism for carer participation arrangements indicator, code N](#)

[Health](#), Standard 13/11/2014

**Implementation in Data Set
Specifications:**

[Mental health establishments NMDs 2014-15](#)

[Health](#), Superseded 13/11/2014

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015